Comhairle Cathrach Bhaile Átha Cliath

Buiséad Giorraithe a Glacadh 2014

Dublin City Council

Abridged Adopted Budget 2014



DUBLIN CITY COUNCIL

REVENUE 2014 BUDGET INFORMATION

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TABLE A - CALCULATION OF ANNUAL RATE ON VALUATION									
		Summary per	Table A 2014						
Summary by Service Division	Expenditure	Income	Estimated Net Expenditure 2014		Estimated Outturn 2013 Net Expenditure				
	€	€	€	%	€	%			
Gross Revenue Expenditure & Income									
Housing and Building	204,295,867	154,893,983	49,401,884		, ,	12%			
Road Transport & Safety	78,566,338	41,226,421	37,339,917	10%	, ,				
Water Services	132,197,207	119,813,307	12,383,900						
Development Management	33,989,962	7,842,812	26,147,150		, ,				
Environmental Services	179,727,470	75,874,752	103,852,718	27%	, ,				
Culture, Recreation and Amenity	80,616,807	11,549,835	69,066,972	18%	71,540,660	18%			
Agriculture, Education, Health & Welfare	7,743,229	5,161,550	2,581,679	1%	2,776,171	1%			
Miscellaneous Services	85,540,986	6,543,048	78,997,938	21%	, ,				
	802,677,866	422,905,708	379,772,158	100%	405,125,043	100%			
Provision for Debit Balance			2,989,947		3,489,583				
Adjusted Gross Expenditure & Income (A)	802,677,866	422,905,708	382,762,105		408,614,626				
Financed by Other Income/Credit Balances									
Provision for Credit Balance			21,758,167		19,676,091				
Local Government Fund /General Purpose Grant			2,667,330						
Pension Levy Deduction			16,000,000						
Sub - Total (B)			40,425,497		388,938,535				
Amount of Rates to be Levied C=(A-B)			342,336,608						
Net Effective Valuation (D)			1,332,049,058						
General Annual Rate on Valuation (C/D)			0.257						

	Table B - Expenditure & Income for 2014 and Estimated Outturn for 2013									
				14			2013			
		Expenditure Income		Expenditure		Income				
	Division & Services	Adopted by	Estimated by	Adopted by	Estimated by	Adopted by		Adopted by		
0		Council €	Manager €	Council €	Manager <i>€</i>	Council	Estimated Outturn	Council €	Estimated Outturn €	
Code		€	€	€	€	€	€	€	€	
	Housing and Building									
A01	Maintenance/Improvement of LA Housing Units	60,522,636	60,522,636	3,055,000	1,155,000	56,486,669	60,100,533	1,194,167	1,154,823	
	Housing Assessment, Allocation and Transfer	6,056,380	6,056,380	1,068,000	1,068,000	6,156,355	6,336,305	1,191,717	1,087,719	
A03	Housing Rent and Tenant Purchase Administration	9,750,277	9,750,277	72,995,000	75,295,000	9,902,459	9,902,465	74,190,794	73,000,114	
A04	Housing Community Development Support	20,976,812	20,976,812	50,000	50,000	20,672,190	21,066,307	95,524	119,411	
A05	Administration of Homeless Service	45,885,598	39,885,598	34,635,260	31,535,260	46,032,958	45,789,772	37,462,597	36,929,354	
A06	Support to Housing Capital Programme	8,652,456	8,652,456	504,832	504,832	8,640,717	9,089,710	533,824	545,098	
	RAS Programme	21,924,771	21,924,771	21,069,290	21,069,290	20,291,129	21,446,464	18,658,833	22,654,243	
80A	Housing Loans	18,213,833	18,213,833	13,491,010	13,491,010	21,468,922	18,704,231	14,659,041	12,726,259	
	Housing Grants	12,313,104	8,813,104	5,400,000	4,400,000	12,879,127	9,857,304	7,577,595	4,414,264	
A11	Agency & Recoupable Services	0	0	2,625,591	2,625,591	0	0	2,611,403	2,574,115	
	Service Division Total	204,295,867	194,795,867	154,893,983	151,193,983	202,530,526	202,293,091	158,175,495	155,205,400	
	Road Transport & Safety									
B03	Regional Road - Maintenance and Improvement	7,547,083	7,547,083	40,000	40,000	8,132,619	5,072,022	40,998	49,236	
	Local Road - Maintenance and Improvement	22,153,851	22,153,851	7,783,656	7,783,656	20,393,449	24,743,809	7,747,530	8,987,188	
	Public Lighting	9,909,018	9,909,018	0	0	10,398,172	10,584,455	1,398	1,730	
B06	Traffic Management Improvement	18,644,267	18,644,267	2,911,050	2,911,050	21,024,827	21,457,777	2,893,789	3,702,668	
	Road Safety Promotion/Education	3,034,276	3,034,276	75,000	75,000	3,275,302	2,958,977	68,398	76,730	
	Car Parking	12,177,737	13,177,737	28,586,000	28,586,000	10,326,421	10,309,706	30,010,000	29,426,000	
B10	Support to Roads Capital Programme	3,799,233	3,799,233	14,000	14,000	5,428,340	5,010,389	14,000	14,000	
B11	Agency & Recoupable Services	1,300,873	1,300,873	1,816,715	1,816,715	1,110,129	1,258,838	1,413,326		
	Service Division Total	78,566,338	79,566,338	41,226,421	41,226,421	80,089,259	81,395,973	42,189,439	44,155,623	
	Water Services									
C01	Water Supply	55,686,051	55,686,051	51,856,883	51,856,883	60,725,574	59,987,273	36,787,451	38,374,334	
	Waste Water Treatment	70,796,183	70,796,183	61,723,837	61,723,837	70,077,164	70,543,618	31,830,399		
	Collection of Water and Waste Water Charges	853,458	853,458	845,502	845,502	770,968	844,421	0	0	
	Public Conveniences	200,130	200,130	0	0	202,441	202,062	0	0	
	Admin & Tech Support to Capital Projects	341,581	341,581	338,406	338,406	352,638	369,073	0	0	
	Agency & Recoupable Services	4,319,804	4,319,804	5,048,679	5,048,679	2,589,521	2,548,152	3,401,270	3,293,387	
	Service Division Total	132,197,207	132,197,207	119,813,307	119,813,307	134,718,306	134,494,599	72,019,120		

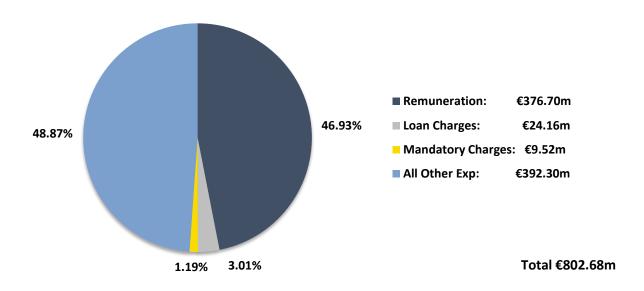
	Table B - Expenditure & Income for 2014 and Estimated Outturn for 2013									
			20	14			20	13		
		Expen	diture	Inco	me	Exper	nditure	Inc	ome	
	Division & Services	Adopted by	Estimated by	Adopted by	Estimated by	Adopted by		Adopted by		
	Division & Services	Council	Manager	Council	Manager	Council	Estimated Outturn	Council	Estimated Outturn	
Code		€	€	€	€	€	€	€	€	
	Development Management									
D01	Forward Planning	4,921,071	4,921,071	52,000	52,000	5,347,058	5,123,084	18,190	60,708	
	Development Management	6,322,226	6,322,226	1,074,000	1,074,000	5,679,759	5,457,315	948,398	,	
D03	Enforcement	2,491,019	2,491,019	85,000	85,000	2,296,690	2,323,025	115,200	100,247	
D04	Industrial & Commercial Facilities	8,006,400	8,006,400	3,644,034	3,344,034	6,974,781	7,301,807	2,286,141	2,228,727	
D05	Tourism Development and Promotion	1,349,153	1,349,153	0	0	676,000	884,419	0	90,000	
	Community and Enterprise Function	2,160,334	2,160,334	140,000	140,000	2,743,252	3,133,411	278,344		
	Building Control	1,381,232	1,381,232	330,000	330,000	1,373,660	1,223,126	330,000	330,000	
D09	Economic Development and Promotion	5,437,535	5,437,535	1,582,574	1,582,574	2,383,846	2,587,406	145,742	· ·	
	Property Management	289,936	289,936	367,291	367,291	295,498	301,760	360,372		
	Heritage and Conservation Services	1,631,056	1,631,056	70,000	70,000	1,610,030	1,576,106	50,399	,	
D12	Agency & Recoupable Services	0	0	497,913	497,913	0	0	510,324		
	Service Division Total	33,989,962	33,989,962	7,842,812	7,542,812	29,380,574	29,911,459	5,043,110		
	Environmental Services									
	Landfill Operation & Aftercare	4,793,460	4,793,460	100,000	100,000	4,871,286	4,830,440	36,598	158,242	
E02	Recovery & Recycling Facilities Operations	3,778,953	3,778,953	1,231,000	1,231,000	4,033,650	4,020,627	2,018,924	1,319,697	
	Waste to Energy Facilities Operations	17,600	1,517,600	0	0	1,517,600	1,517,600	0	0	
E04	Provision of Waste to Collection Services	6,034,911	6,034,911	0	0	9,432,702	8,817,579	6,589	33,716	
	Litter Management	3,505,773	3,505,773	239,000	239,000	3,843,515	3,690,740	319,176	259,351	
E06	Street Cleaning	38,443,433	38,443,433	140,000	140,000	40,277,570	40,000,787	210,383	153,728	
E07	Waste Regulations, Monitoring & Enforcement	3,687,229	3,687,229	3,223,000	3,223,000	3,852,476	3,835,239	2,861,196	3,243,422	
E08	Waste Management Planning	3,066,972	3,066,972	1,833,900	1,833,900	2,649,618	2,633,469	1,484,100	1,485,147	
	Maintenance of Burial Grounds	21,357	21,357	5,100	5,100	29,254	21,940	2,700	5,100	
E10	Safety of Structures & Places	3,763,199	3,763,199	1,503,000	1,503,000	4,549,812	4,505,645	1,456,599	1,502,429	
E11	Operation of Fire Service	108,542,491	108,542,491	66,225,771	66,225,771	108,216,938	109,152,029	66,137,109	66,573,370	
E12	Fire Prevention	2,349,506	2,349,506	0	0	2,250,410	2,173,347	0	0	
E13	Water Quality, Air & Noise Pollution	869,226	869,226	16,200	16,200	1,519,057	1,678,372	3,200	18,697	
E14	Agency & Recoupable Services	853,360	853,360	1,357,781	1,357,781	0	0	1,530,971	1,572,927	
	Service Division Total	179,727,470	181,227,470	75,874,752	75,874,752	187,043,888	186,877,814	76,067,545	76,325,826	
	Culture, Recreation & Amenity									
	Leisure Facilities Operations	9,128,511	9,128,511	2,405,885	2,405,885	9,316,535	9,142,986	2,561,162		
F02	Operation of Library and Archival Service	23,767,755	23,767,755	815,141	815,141	25,026,178	25,431,612	928,141	1,104,608	
	Outdoor Leisure Areas Operations	22,664,656	22,664,656	809,663	809,663	23,421,251	24,065,253	772,172	1,041,483	
F04	Community Sport and Recreational Development	16,281,213	16,281,213	5,240,024	5,240,024	14,843,405	14,897,511	3,380,135	3,482,227	
F05	Operation of Arts Programme	8,772,172	8,772,172	701,200	701,200	8,750,827	8,932,695	567,999	1,237,332	
F06	Agency & Recoupable Services	2,500	2,500	1,577,922	1,577,922	2,500	2,500	1,532,171	1,574,127	
	Service Division Total	80,616,807	80,616,807	11,549,835	11,549,835	81,360,696	82,472,557	9,741,780	10,931,897	

	Table B - Expenditure & Income for 2014 and Estimated Outturn for 2013									
	2014			2013						
		Expend	diture	Inco	me	Exper	nditure	Inc	ome	
	Division & Services	Adopted by	Estimated by	Adopted by	Estimated by	Adopted by		Adopted by		
	Division & Services	Council	Manager	Council	Manager	Council	Estimated Outturn	Council	Estimated Outturn	
Code		€	€	€	€	€	€	€	€	
	Agriculture,Education,Health & Welfare									
G04	Veterinary Service	755,366	755,366	302,450	302,450	996,195	889,360	355,350	359,422	
G05	Educational Support Services	6,987,863	6,987,863	4,859,100	4,859,100	11,640,948	9,779,333	9,309,100	7,533,100	
	Service Division Total	7,743,229	7,743,229	5,161,550	5,161,550	12,637,143	10,668,693	9,664,450	7,892,522	
	Miscellaneous Services									
H03	Adminstration of Rates	59,490,618	60,822,667	811,000	311,000	56,753,520	56,221,747	371,000	703,416	
H04	Franchise Costs	1,047,573	1,047,573	0	0	1,083,704	1,175,891	0	0	
H05	Operation of Morgue and Coroner Expenses	3,622,532	3,622,532	1,000,000	1,000,000	3,616,691	3,481,677	1,000,000	1,000,000	
H07	Operation of Markets and Casual Trading	1,549,662	1,549,662	861,826	861,826	1,634,438	1,572,490	987,671	876,767	
H08	Malicious Damage	114,176	114,176	100,000	100,000	234,709	103,426	222,785	100,000	
H09	Local Representation/Civic Leadership	4,459,011	4,459,011	0	0	4,311,915	4,286,603	6,589	48,157	
H10	Motor Taxation	13,096,106	13,096,106	0	0	14,207,432	14,065,497	21,198	87,483	
H11	Agency & Recoupable Services	2,161,308	2,661,308	3,770,222	1,770,222	1,999,590	1,284,473	13,217,268	25,763,942	
	Service Division Total	85,540,986	87,373,035	6,543,048	4,043,048	83,841,999	82,191,804	15,826,511	28,579,765	
	OVERALL TOTAL	802,677,866	797,509,915	422,905,708	416,405,708	811,602,391	810,305,990	388,727,450	405,180,947	

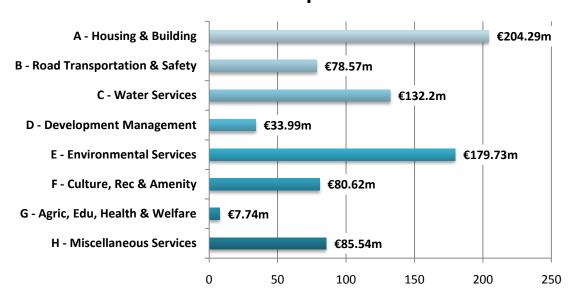
Table D						
ANALYSIS OF BUDGET 2014 INCOME FROM GOODS AND SERVICES						
Source of Income	2014					
	€					
Rents from Houses	72,800,000					
Housing Loans Interest & Charges	12,116,010					
Parking Fines/Charges	28,450,000					
Commercial Waste Water	90,000					
Planning Fees	1,000,000					
Sale/leasing of other property/Industrial Sites	1,859,951					
Fire Charges	1,350,000					
Recreation / Amenity / Culture	4,733,794					
Library Fees/Fines	343,500					
Agency Services & Repayable Works	9,840,500					
Local Authority Contributions	54,736,250					
Irish Water	118,108,526					
Pension Contributions	11,858,539					
NPPR	2,500,000					
Misc. (Detail)	23,118,523					
Talal Occade and Occad	2/2 22					
Total Goods and Services	342,905,593					

Table E					
ANALYSIS OF BUDGET INCOME 2014 FROM					
Source of Income	2014				
Department of the Environment, Community and Local Government	ę				
Housing and Building	57,299,984				
Development Management	50,000				
Environmental Services	1,581,000				
Culture, Recreation and Amenity	2,000,000				
Miscellaneous Services	100,000				
	61,030,984				
Other Departments and Bodies					
National Roads Authority	8,961,000				
Transport, Tourism & Sport	325,205				
Social Protection	620,000				
Defence	345,000				
Education and Skills	4,239,100				
Department of Health	926,059				
Department of Children & Youth Affairs	1,456,789				
Justice & Equality	248,141				
Agriculture Food & The Marine	138,000				
Enterprise Ireland	1,349,874				
Other Departments	359,963				
	18,969,131				
Total Grants & Subsidies	80,000,115				

Estimated Gross Expenditure Elements 2014

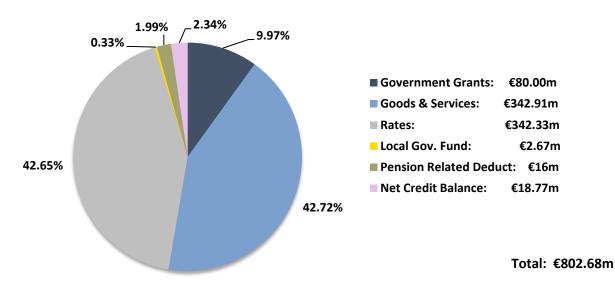


Estimated Gross Expenditure 2014

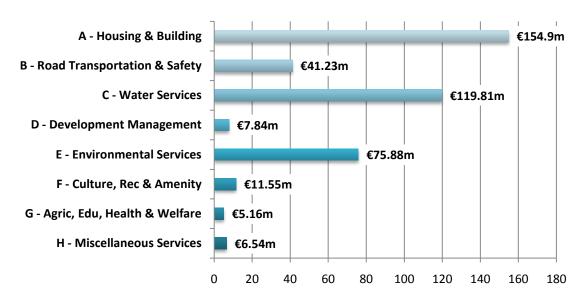


Total: €802.68m

Estimated Sources of Funding 2014

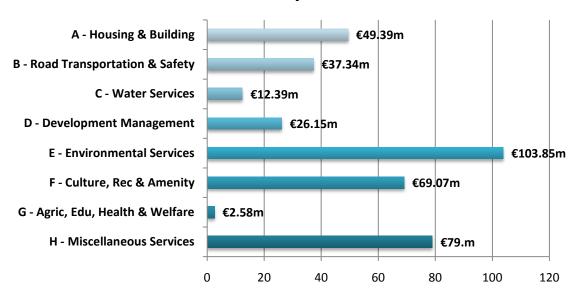


Estimated Gross Income 2014



Total: €422.91m

Estimated Net Expenditure 2014



Total: €379.77m

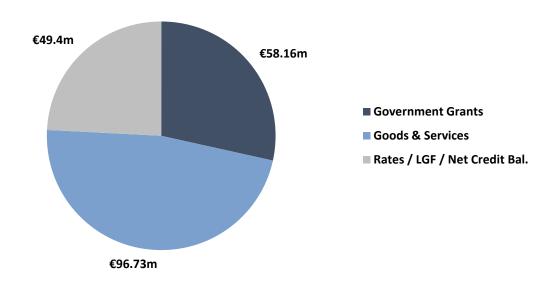
Division A - Housing and Building

OBJECTIVE:

To maximise provision of suitable accommodation for those who are unable to provide their own through the provision of social and affordable housing. To manage and maintain our housing stock, and to regenerate socially disadvantaged areas and to facilitate the development of sustainable communities.

KEY INDICATORS:	
Total Programme Expenditure	€204,295,867
Council Tenancy Houses *	12,320
Council Tenancy Flats *	8,602
Senior Citizens *	3,176
Sales Scheme – Houses Sold *	190
Number Assessed for Housing *	2,400
Number Housed from Housing List *	505
Transfers made *	450
Homeless Housed *	
(Note: Dublin Regional Target)	900
Average Weekly Rent *	€57
Total Rental Income (2013)	€72.8m
House Purchase Loans *	45
Housing Grants *	9660
Repair Requests Completed *	42,000
Provision of new rental housing Units *	143
Housing Units by Voluntary Bodies *	99
Rental Accommodation Scheme Units *	30
* Estimated activity level Y2013	

SOURCES OF FUNDING



HOUSING AND BUILDING								
		20	2013					
	expenditure by Service and Sub-Service	Adopted by Council	Estimated by Manager	Adopted by Council	Estimated Outturn			
Code		€	€	€	€			
A0101	Maintenance of LA Housing Units	47,082,040	47,082,040	43,349,145	46,985,142			
A0102	Maintenance of Traveller Accommodation Units	587,821	587,821	657,148	800,949			
A0103	Traveller Accommodation Management	1,260,402	1,260,402	1,279,974	1,188,193			
A0104 A0199	Estate Maintenance Service Support Costs	276,500 11,315,873	276,500 11,315,873	320,636 10,879,766	278,135 10,848,114			
A0199	Service Support Costs	11,313,073	11,313,073	10,079,700	10,040,114			
	Maintenance/Improvement of LA Housing Units	60,522,636	60,522,636	56,486,669	60,100,533			
A0201	Assessment of Housing Needs, Allocs. & Trans.	2,952,102	2,952,102	2,864,095	2,951,359			
A0299	Service Support Costs	3,104,278	3,104,278	3,292,260	3,384,946			
	Housing Assessment, Allocation and Transfer	6,056,380	6,056,380	6,156,355	6,336,305			
A0301	Debt Management & Rent Assessment	7,624,020	7,624,020	7,727,599	7,734,264			
A0399	Service Support Costs	2,126,257	2,126,257	2,174,860	2,168,201			
	Housing Rent and Tenant Purchase Administration	9,750,277	9,750,277	9,902,459	9,902,465			
A0401	Housing Estate Management	7,339,351	7,339,351	7,521,246	7,563,286			
A0401 A0402	Tenancy Management	225,000	225,000	260,000	7,363,266 225,000			
A0403	Social and Community Housing Service	4,901,584	4,901,584	4,619,974	4,807,385			
A0499	Service Support Costs	8,510,877	8,510,877	8,270,970	8,470,636			
	Housing Community Development Support	20,976,812	20,976,812	20,672,190	21,066,307			
40504	III and an Out of Other Bullion	40.070.000	00.070.000	40.040.400	40 000 407			
A0501 A0502	Homeless Grants Other Bodies Homeless Service	42,076,806 1,028,254	36,076,806 1,028,254	42,342,406 1,072,000	42,096,497 1,106,647			
A0502 A0599	Service Support Costs	2,780,538	2,780,538	2,618,552	2,586,628			
	Administration of Homeless Service	45,885,598	39,885,598	46,032,958	45,789,772			
		-,,	,,	-,,	-,,			
A0601	Technical and Administrative Support	6,138,482	6,138,482	5,707,313	6,167,635			
A0699	Service Support Costs	2,513,974	2,513,974	2,933,404	2,922,075			
	Support to Housing Capital Programme	8,652,456	8,652,456	8,640,717	9,089,710			
A0701	RAS Operations	16,963,973	16,963,973	16,214,657	17,424,184			
A0702 A0799	Long Term Leasing Service Support Costs	3,570,000 1,390,798	3,570,000 1,390,798	2,470,000 1,606,472	2,470,000 1,552,280			
A0755			, ,					
	RAS Programme	21,924,771	21,924,771	20,291,129	21,446,464			
A0801	Loan Interest & Other Charges	11,717,039	11,717,039	13,646,187	10,894,245			
A0802	Debt Management Housing Loans	4,904,121	4,904,121	5,567,781	5,590,380			
A0899	Service Support Costs	1,592,673	1,592,673	2,254,954	2,219,606			
	Housing Loans	18,213,833	18,213,833	21,468,922	18,704,231			
A0004	Disabled Barana County	0.454.004	F 0F4 004	0.050.040	0.050.001			
A0901 A0902	Disabled Persons Grants Loan Charges DPG/ERG	9,154,661 2,667,018	5,654,661 2,667,018	8,656,312 2,721,460	6,356,601 2,633,150			
A0902 A0903	Essential Repair Grants	100,000	100,000	1,069,500	420,000			
A0999	Service Support Costs	391,425	391,425	431,855	447,553			
	Housing Grant	12,313,104	8,813,104	12,879,127	9,857,304			
	Service Division Total	204,295,867	194,795,867	202,530,526	202,293,091			

HOU	JSING AND BUILDIN	lG				
	20	14	20	2013		
Income by Source	Adopted by Council	Estimated by Manager	Adopted by Council	Estimated Outturn		
	€	€	€	€		
Government Grants & Subsidies						
Environment, Community & Local Government	57,299,984	53,299,984	60,619,851	53,179,802		
Department of Health	861,059	861,059	961,758	899,536		
Justice and Equality	0	0	0	4,030		
Total Grants & Subsidies (a)	58,161,043	54,161,043	61,581,609	54,083,368		
Goods and Services						
- Rents from Houses	72,800,000	75,100,000	73,989,000	72,800,000		
- Housing Loans Interest & Charges	12,116,010	12,116,010	13,278,043	11,294,023		
- Pension Contributions	2,323,591	2,323,591	2,211,403	2,272,005		
- Local Authority Contributions	445,379	445,379	814,515	1,887,365		
- Other Income	9,047,960	7,047,960	6,300,925	12,868,639		
Total Goods and Services (b)	96,732,940	97,032,940	96,593,886	101,122,032		
Total Income c=(a+b)	154,893,983	151,193,983	158,175,495	155,205,400		

Division A - Housing & Building

A01 Maintenance/Improvement of LA Housing Units

The cost of maintaining and repairing our housing stock of almost 24,101 units is included under this heading.

Progress in 2013

- Energy improvements to approximately 1000 homes
- 25 flat complexes painted (exterior, representing 941 housing units) and 581 interiors painted, of which 299 were void properties. Painting of Oliver Bond Complex commenced in November 2013 and is expected to continue into 2014.
- Approximately 42,000 repair requests completed.
- Construction of 5 Extensions for Disabled Tenants/Overcrowding. There are a further 6 at tender stage and with Architects.
- · Central heating installed in 65 housing units.
- Roll out of brown bin in senior citizen complexes with kitchen facilities.

Objectives for 2014

- New Framework agreement in place to continue the refurbishment of voids and improved co-ordination of service delivery in relation to the turnaround of units.
- Retrofitting of 1000 units to improve the energy rating.
- The continued roll-out of the green bin service and the addition of brown bins to complexes on a rolling programme.
- The delivery of improved customer service and greater efficiencies through increased use of technology, such as customer on-line services and BER Analysis tool.
- Replacement heating systems to be installed in 75 units.

<u>A02 Housing Assessment, Allocation and Transfer</u>

Progress in 2013

- New Allocations Scheme implemented in September 2013 and all applicants notified of the introduction of the new scheme and their position on the waiting list.
- A review of the transfer list carried out and all applicants contacted by letter.
- All RAS tenants were moved to the transfer list and notified of their position on the list.

 A Statutory Assessment of Housing Need was carried out and completed and figures returned to the Department of Environment, Community and Local Government.

Objectives for 2014

- Ongoing Implementation of the New Allocations Scheme.
- Due to limited resources, work practices and opening hours will be revised to ensure efficiencies.
- Ensuring that all targets as set out in the Key Performance Indicators are met due to the local elections and the expected increase in volume of correspondence from Public Representatives.
- Completion of scanning of paper files to the Information at Work System.

A03 Housing Rent

Rent Assessment, Rent Accounts, and Rent Arrears Management for all Dublin City Council tenancy dwellings is provided for under this heading. The incomes of all our tenants are assessed and the differential rent is calculated accordingly.

Progress in 2013

The projected rental income for 2013 is €72.8m.

- Rent assessment carried out on over 12,000 tenancies.
- Improved service delivered via the establishment of the Early Intervention Arrears Unit, which alerts the tenant at an early stage to missed payments and protects the income of the City Council. No significant increase in rent arrears in difficult economic times for tenants.
- Strict implementation of withholding offers of transfer and refusing to carry out routine maintenance requests, if the tenancy is in arrears.
- Achieved greater efficiencies by using technology, such as the i-Mobile Project, which enables the Rent Arrears staff to have mobile access to information.
- Deepened and strengthened relationship with the Department of Social Protection.
- Reformed current procedures to facilitate a move from being a paper-based office to a paper-less office.
- Developed plans to ensure all direct debits are SEPA compliant.

Objectives for 2014

- To ensure all direct debit payments are SEPA compliant by the 1st February 2014.
- To bring the New National Rent Scheme to elected members in the Autumn for adoption.
- To develop Business Intelligence Information Technology solutions to all aspects of the Rents process.
- To enhance existing customer services by upgrading customer web interaction. It is envisaged that customers will be able to access their rent account via the internet.

A04 Housing Community Development Support

The Housing Welfare Section / Social Welfare Service:

This section provides a social work service for existing and prospective tenants, the elderly, families, homeless, individuals, members of the traveller community and ethnic minorities. During 2014 work will continue on the development of appropriate responses aimed at maintaining sustainable tenancies.

<u>A05 Administration of Homeless</u> <u>Service</u>

Dublin City Council is the lead statutory authority with responsibility for co-ordinating responses to homelessness in the four Dublin Local Authorities. It operates a shared service arrangement which provides supports to the regional statutory management and consultative forum group.

Dublin City Council funds voluntary service provision in addition to delivering core homeless services to people in the city environs. The Homeless Services Section provides emergency accommodation for homeless persons through the direct provision of hostels and emergency accommodation, and by funding the voluntary sector to provide accommodation, information and support services. In addition, DCC funds a range of support services to formerly homeless persons to enable them to live independently with support as required.

Progress in 2013

- As DCC acts as the lead authority within the region with regard to homelessness under the Department of Environment protocol arrangements, the target set for 2013 in terms of tenancies to be achieved is a regional target which is 900. A total of 451 households have departed emergency accommodation to live independently in the first six months of 2013 with the remaining 449 tenancies to be achieved by end December 2013.
- A special project on ring-fencing existing void properties has been agreed and is being implemented.

- Negotiations with NAMA on a social dividend transfer of housing stock to be leased for homeless households continue and are expected to produce actual units by the end of 2013.
- The continuing and successful work of the specialist Visiting Support Services, established in partnership with the HSE and voluntary service providers for households affected by mental health concerns and for persons affected by domestic violence.
- The continuing and successful work of the Homeless Action Teams, established as a settlement response to children and families as well as singles/ couples in private emergency accommodation.
- All emergency based homeless accommodation have been formally designated as Homeless Action Teams with formal Service Level Agreements (SLAs) now in place, with associated targets for settlement. All SLAs have been reviewed and amended to comply with the Protocol on the delegation of Section 10 funding to DCC as lead local authority.
- The 'centralised rent supplement' pilot negotiated with the Department of Social Protection continues into stage 2 and has been a success.
- The one-stop-shop for homeless services has been established in Parkgate Hall, Dublin 8.
 This integrates the provision of housing, welfare, health and related support services for homeless households.
- Dublin City Council has established a National Support Office for the roll-out of the PASS Shared Client Database and bed management system for homeless services. The national roll-out of PASS will be completed by end of 2013.
- Preparation and adoption of the statutory homeless action plan framework for the Dublin region 2014-2016.

- Continue to implement a housing-led approach to resolving long-term homelessness on a regional basis, as per national policy.
- Develop and agree the 2014 business plan for homeless services in Dublin, as per the strategic aims and objective of Sustaining the Pathway to Home, Dublin Homeless Action Plan Framework, 2014-2016.
- Develop a submission on the establishment of a 'pilot' housing assistance payment for homeless households.
- Ongoing implementation, monitoring and service reporting developments regarding the National Client Shared Client Database system (PASS) and support for same on behalf of the Dept. of Environment.
- Development and roll-out of National Quality Standards for homeless services on behalf of the Department of Environment.

A06 Support to Housing Capital Programme

This expenditure is incurred in the administration of the housing capital programme for the development of new housing, refurbishment and regeneration of existing schemes and the acquisition of both new and second hand housing for social housing. Expenditure under this heading is also related to the acquisition and management of vacant housing sites and lands.

A07 RAS Programme

The Rental Accommodation Scheme (RAS) is an initiative to cater for the accommodations needs of persons who are in receipt of rent supplements more than 18 months and who have a long term housing need.

Contracts are entered into with landlords for their properties for 4 year terms, and rental values are negotiated to reflect the benefits of RAS to the landlord i.e. guaranteed rental income, prompt payment and no vacancy periods. The 2014 budget is based on the management of the 1500 existing RAS contracts and a targeted increase in the number of RAS contracts by a further 200 units.

RAS rents are negotiated at 92% of the market rent at the initial contract stage. Rent is reviewed after 2 years and at contract renewal stages.

A08 Housing Loans & Tenant Purchase Sales

This section is responsible for the processing and completion of the sale of houses to tenants under the 1995 and 2011 Tenant Purchase Sales Schemes.

Loan types included in this heading are – House Purchase Loan (HPL) and Home Choice Loans (HCL).

Progress in 2013

- Following the merger of the House Purchase Loans Section and the Tenant Purchase Sales Section, 172 sales under the Tenant Purchase Sales Scheme 1995 and 2011 were completed. 40 House Purchase loans were advanced, 35 of which related to tenants who availed of the loan to purchase their tenancy from Dublin City Council.
- The pilot Mortgage to Rent Scheme for local authority borrowers has been successfully completed in relation to 10 borrowers who previously were in an unsustainable situation.
- 174 applications for consent to sell processed.
- 10 Mortgage to Rent (pilot scheme) completed.

Objectives for 2014

- To further develop the Mortgage to Rent Scheme for local authority borrowers with unsustainable mortgages.
- To develop the Sale of Flats Scheme in relation to the Pumphouse, Londonbridge Road, Dublin 4 and Sheridan Place, Dublin 1. Both have been identified as suitable schemes for the pilot.
- Provide options to existing Shared Ownership customers to transfer to 100% loans.
- To complete all outstanding sales under the Tenant Purchase Sales Scheme 1995 and 2011.
- Provide mortgage support to assist mortgagees who are experiencing financial difficulties in meeting their monthly instalment.

A09 Housing Grant

There are three grants schemes:

- Housing Aid for Older People Grant is available to assist older people living in poor housing conditions to have necessary repairs or improvements carried out.
- 2. **Mobility Aid Grant** is available to cover a basic suite of works to address mobility problems, primarily but not exclusively associated with ageing.
- 3. Housing Adaptations Grant for People with a Disability is available to assist in the carrying out of works which are reasonably necessary for the purposes of rendering a house more suitable for the accommodation of a person with a disability who has an enduring physical, sensory, mental health or intellectual impairment.

Progress in 2013

- New Aims I.T System is operating efficiently with continued improvements in 2013 resulting from a new Aims release and the continued development of the reporting tool on the system.
- As of April 2013, only applications regarded as Priority 1 status were being accepted into the system. All existing approved and unapproved applications to be assessed and non-priority 1 applications to be suspended until 2014.
- Grant schemes closed to applications on July 25th as a result of funding shortage.
- National Service Indicator for the approval of a grant application continues to be 3 weeks.
- It is anticipated that 900 grants will be paid out in 2013, to a value of €6.5 million.

- To support and sustain home ownership through the provision of home grants.
- To improve services to customers and public representatives.
- Ensure a commitment to obtaining increased value for money.
- It is anticipated that 1285 grants will be paid out in 2014, to a value of €9 million.

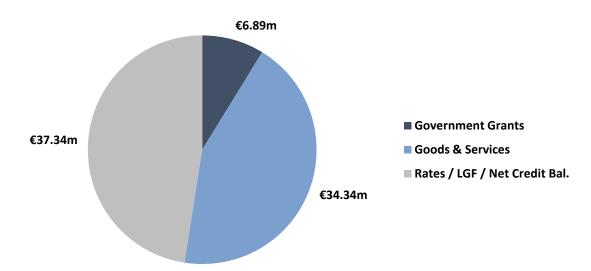
Division B – Road Transport & Safety

OBJECTIVE:

To secure efficiency and safety in the transportation by road of persons and goods.

KEY INDICATORS:	
Total Programme Expenditure	€78,566,338
Number of kilometres of Roadway	1,203
Number of kilometres of Footway	2,154
Number of Public Lights Maintained	44,832
Number of Pay & Display Machines	1,094
Number of Traffic Signals	835

SOURCES OF FUNDING



	ROAD	TRANSPORT &	SAFETY				
		2014 2013					
Code	Expenditure by Service and Sub-Service	Adopted by Council €	Estimated by Manager €	Adopted by Council €	Estimated Outturn €		
B0302	Reg Rd Surface Rest/Rd Reconstruction/Overlay	4,011,358	4,011,358	4,159,881	2,345,746		
B0303	Regional Road Winter Maintenance	133,020	133,020	57,797	134,906		
B0304 B0305	Regional Road Bridge Maintenance Regional Road General Maintenance Works	470,692 1,592,627	470,692 1,592,627	517,288 2,229,761	329,539 931,311		
B0305	Regional Road General Improvement Works	485,946	485,946	344,930	511,437		
B0399	Service Support Costs	853,440	853,440	822,962	819,083		
	Regional Road – Improvement and Maintenance						
		7,547,083	7,547,083	8,132,619	5,072,022		
B0402	Local Rd Surface Rest/Rd Reconstruction/Overlay	3,188,994	3,188,994	2,991,419	6,746,688		
B0403	Local Roads Winter Maintenance	72,775	72,775	76,899	73,801		
B0404	Local Roads Bridge Maintenance	250,445	250,445	273,553	249,954		
B0405 B0406	Local Roads General Maintenance Works Local Roads General Improvement Works	12,123,567	12,123,567 3,503,928	11,697,132	11,436,935		
B0499	Service Support Costs	3,503,928 3,014,142	3,014,142	2,562,619 2,791,827	3,470,536 2,765,895		
	Local Road - Maintenance and Improvement	22,153,851	22,153,851	20,393,449	24,743,809		
B0501	Public Lighting Operating Costs	8,724,276	8,724,276	8,748,112	8,905,204		
B0502	Public Lighting Improvement	0,721,270	0,721,270	453,468	491,156		
B0599	Service Support Costs	1,184,742	1,184,742	1,196,592	1,188,095		
	Public Lighting	9,909,018	9,909,018	10,398,172	10,584,455		
B0601	Traffic Management	3,868,986	3,868,986	4,226,552	4,122,489		
B0602	Traffic Maintenance	10,737,103	10,737,103	12,523,920	13,220,642		
B0603	Traffic Improvement Measures	0	0	135,000	0		
B0699	Service Support Costs	4,038,178	4,038,178	4,139,355	4,114,646		
	Traffic Management Improvement	18,644,267	18,644,267	21,024,827	21,457,777		
B0801	School Wardens	1,447,248	1,447,248	1,631,154	1,419,593		
B0802 B0899	Publicity and Promotion Road Safety Service Support Costs	677,084	677,084	753,843	646,902		
D0099		909,944	909,944	890,305	892,482		
	Road Safety Promotion/Education	3,034,276	3,034,276	3,275,302	2,958,977		
Dooco	On available of Otype t Parallel a	F 040 770	0.040.775	0.054.040	0.400.705		
B0902	Operation of Street Parking	5,012,770	6,012,770	3,354,616	3,189,785		
B0903 B0999	Parking Enforcement Service Support Costs	6,728,460 436,507	6,728,460 436,507	6,510,563 461,242	6,667,143 452,778		
	Car Parking	12,177,737	13,177,737	10,326,421	10,309,706		
B1001	Technical & Administrative Support	3,049,089	3,049,089	4,588,316	4,177,455		
B1001	Service Support Costs	750,144	750,144	840,024	832,934		
	Support to Roads Capital Programme	3,799,233	3,799,233	5,428,340	5,010,389		
B1101	Agency & Recoupable Services	0E4 707	0E 4 707	40E 000	585,233		
B1101 B1199	Service Support Costs	854,797 446,076	854,797 446,076	425,289 684,840	673,605		
51100		·	·	·			
	Agency & Recoupable Services	1,300,873	1,300,873	1,110,129	1,258,838		
	Service Division Total	78,566,338	79,566,338	80,089,259	81,395,973		

ROAD TRANSPORT & SAFETY						
	20	014	2013			
Income by Source	Adopted by	Estimated by	Adopted by	Estimated		
	Council	Manager	Council	Outturn		
	€	€	€	€		
Government Grants						
dovernment drains						
National Roads Authority	6,885,000	6,885,000	7,102,000	6,843,319		
Other	0	0	0	45,820		
Total Grants & Subsidies (a)	6,885,000	6,885,000	7,102,000	6,889,139		
Goods and Services						
- Parking Fines &Charges	28,450,000					
- Pension Contributions	912,839		·			
- Agency Services & Repayable Works	338,500		*			
- Local Authority Contributions	200,000	200,000	274,000	200,000		
- Other Income	4,440,082	4,440,082	3,420,512	6,095,914		
Total Goods and Services (b)	34,341,421	34,341,421	35,087,439	37,266,484		
Total Income a-/a.h)	41 006 401	41 006 401	40 100 400	44 1EE 600		
Total Income c=(a+b)	41,226,421	41,226,421	42,189,439	44,155,62		

Division B – Road Transport & Safety

B01 – B04 Road Maintenance and Improvement

Road Maintenance Services Division is responsible for the maintenance of the 1,200km of public roads and streets throughout Dublin City, together with the associated footways, bridges and other structures. The total area of carriageway is 8.1 million square meters and the total area of footways is 3.5 million square meters. This maintenance work is carried out by direct labour units operating from two depots and also by private contractors.

In 2013 an investment programme of €1.7 million was focused on the reconstruction of footways. An additional investment programme in 2013 of €3.7 million enabled road carriageway resurfacing works throughout the City.

The focus in 2014 will be to complete an investment programme of €1.5 million on footway reconstruction and €3.0 million on road carriageway resurfacing throughout the City, and the detailed programme will be presented to the area committees early in 2014.

The responsibilities attached to the Division can be broken into three categories:

- Planned Maintenance consists of the works programme for the year that is devised following consultation with the area staff and local City Councillors.
 - Planned maintenance is sub-divided into the following categories:
 - Carriageway, reconstruction or resurfacing.
 - Footway reconstruction or resurfacing and entrance dishing.
 - Winter Maintenance.
 - Providing and maintaining street nameplates.
- Reactive Maintenance includes everything other than planned maintenance and arises from council questions, correspondence from councillors, public complaints, and intervention in the public domain by statutory utilities or emergency situations.
 - Carriageway repairs or reinstatement.
 - Footpath repairs or reinstatement.
 - Repairing damaged street furniture such as bollards, cycle rails etc.
 - Responding to requests from the emergency services.
 - Responding to notified hazards.

- The inspection of work completed by outside agencies to ensure compliance with standards and specifications including:
 - Ensuring that all openings made in the public footways and carriageways by statutory utilities are reinstated to specified standards.
 - Ensuring that the appropriate charges in respect of road openings are levied and paid.
 - Licensing of and ensuring that all openings made in the public footways and carriageways by agents other than statutory utilities are reinstated to specified standards.
 - Managing and licensing street furniture.
 - Administering annual contracts for the supply of engineering materials, e.g. readymixed concrete, bitumen, sand etc.
 - Identifying deficiencies in developments offered to the City Council for taking in charge and the remedying of the defects where financial provision is available.

B05 Public Lighting

Public Lighting Section operates a citywide service from Marrowbone Lane, maintaining some 44,800 streetlights and undertaking an annual programme of improvement works.

The maintenance function involves:

- Operation & ongoing development of an Asset Management System.
- · Night patrol inspection for faults.
- Lantern repairs.
- · Cable networks fault location and repair.
- Anti-vandal measures.
- Painting programmes.
- · Column repairs and replacements.
- Restoration of heritage pillars and fittings.
- Bulk replacement of lamps and lantern cleaning.

The annual programme of improvement works is compiled taking consideration of requests from the general public and public representatives. New public lighting schemes for general area enhancements are undertaken in conjunction with other Dublin City Council Departments. This programme will be severely limited in 2014.

B06 - B08 Traffic Management & Road Safety

The objective of the Roads and Traffic Department is to deliver the safe, effective and efficient movement of people and goods in Dublin.

This will be achieved by:

- 1. Improved usage of existing transport infrastructure in the city.
- 2. Improved parking enforcement.
- Raising the status of traffic issues generally within the City Council structure so that it can respond adequately to the challenges facing the city.
- 4. Traffic Management for Luas LCC.
- 5. Implementation of NTA GDA Strategy.

The operational and strategic responsibilities of the Roads and Traffic Department in relation to traffic matters include the following:

- Advising the City Council on all transportation policy issues.
- Control and management of traffic in the city.
- The operation and development of the Traffic Control Centre, which monitors traffic movement through a network of CCTV cameras, computer controlled and other traffic signals, traffic information, road markings and signs, road works control and traffic calming schemes.
- Development of Sustainable Transport Schemes in Dublin City, in consultation with the NTA, RPA, larnrod Eireann and Dublin
- Roll-out of Intelligent Transport Systems on regional routes on behalf of the four Dublin Local Authorities.
- Operation, maintenance and expansion of Real Time Passenger Information throughout the country.
- Enforcing parking regulations through the provision of clamping and tow services.
- Provision of quality bus corridors.
- Cycleways, environmental traffic cells and facilities for the mobility impaired/disabled.
- Control, management and pricing of parking.
- Supporting schools in delivering effective Road Safety Education & Training Programmes.
- Provision of a School Warden Service to schools throughout the city.
- Providing cycling training to ensure safe use of the cycle network.
- Provision of the DCC primary Cycle Network.
- Develop web based technology to promote road safety.
- Traffic noise and air quality monitoring and improvement.

B10 Support to Roads Capital Programme

Includes technical and administrative costs associated with the Capital Programme which Dublin City Council are not permitted to recoup from any Department or Agency. Major Road Improvement Projects are now charged to the Capital Programme. Provision is made in the Support to Roads Capital Programme sub-service for payment of loan charges in respect of these projects.

B11 Agency & Recoupable Services

An agency and recoupable service is contained within each sub-service with the purpose of catering for non-core services carried out by Dublin City Council, including licence and repayable works.

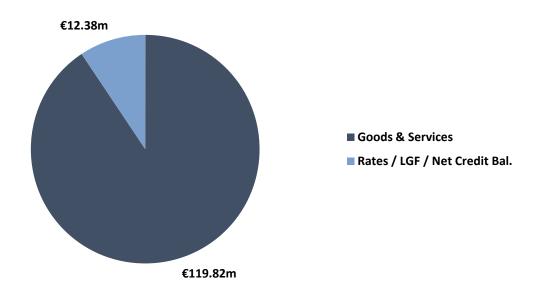
Division C - Water Services

OBJECTIVE:

To provide an adequate supply of quality piped water for domestic and industrial users and to provide a safe and adequate system for the disposal of sewerage.

KEY INDICATORS:	
Total Programme Expenditure	€132,197,207
Length of Water Pipes (km)	2,400
Daily Amount of Water Produced (litres)	365,000,000
Length of Sewers (km)	2,500
Licensed Discharges to Sewers & Water	280
Average Daily Quantity of Wastewater Treated (M ³)	435,000
Annual Production of Biofert Fertiliser (tonnes)	16,000
Laboratory Tests	300,000
Number of Operatives (include. Tradesmen)	346
Number of Road Gullies	55,000

SOURCES OF FUNDING



WATER SERVICES						
		2014		2013		
Expenditure by Service and Sub-Service		Adopted by Estimated by Council Manager		Adopted by Council	Estimated Outturn	
Code		€	€	€	€	
00404		40.750.075	40 750 075	54.055.000	50.040.000	
C0101 C0199	Water Plants and Networks Service Support Costs	48,753,675 6,932,376	48,753,675 6,932,376	54,255,398 6,470,176	53,616,299 6,370,974	
	Water Supply	55,686,051	55,686,051	60,725,574	59,987,273	
C0201	Waste Plants and Networks	65,827,661	65,827,661	65,449,885	65,982,376	
C0299	Service Support Costs	4,968,522	4,968,522	4,627,279	4,561,242	
	Waste Water Treatment	70,796,183	70,796,183	70,077,164	70,543,618	
C0301	Debt Management Water and Waste Water	683,305	683,305	605,720	681,385	
C0399	Service Support Costs	170,153	170,153	165,248	163,036	
	Collection of Water and Waste Water Charges	853,458	853,458	770,968	844,421	
C0401 C0499	Operation and Maintenance of Public Conveniences Service Support Costs	194,500 5,630	194,500 5,630	194,500 7,941	194,500 7,562	
		200,130		200 441	202.062	
	Public Conveniences	200,130	200,130	202,441	202,062	
C0601	Technical Design and Supervision	265,000	265,000	275,894	292,950	
C0699	Service Support Costs	76,581	76,581	76,744	76,123	
	Support to Water Capital Programme	341,581	341,581	352,638	369,073	
C0701	Agency & Recoupable Services	3,706,326	3,706,326	1,610,214	1,581,259	
C0799	Service Support Costs	613,478	613,478	979,307	966,893	
	Agency & Recoupable Costs	4,319,804	4,319,804	2,589,521	2,548,152	
	Service Division Total	132,197,207	132,197,207	134,718,306	134,494,599	

WATER SERVICES						
	20	14	2013			
Income by Source	Adopted by Council	Estimated by Manager	Adopted by Council	Estimated Outturn		
	€	€	€	€		
Government Grants						
Environment, Community & Local Government	0	0	0	600,530		
Total Grants & Subsidies (a)	0	0	0	600,530		
Goods and Services						
- Commercial Water	0	0	26,653,000	26,650,000		
- Commercial Waste Water	0	0	2,050,000	2,345,000		
- Pension Contributions	1,244,781	1,244,781	1,190,756	1,223,387		
- Licence to Discharge to Sewers	0	0	2,650,000	2,650,000		
- Licence and Repayable Works	90,000	90,000	420,750	521,283		
- Local Authority Contributions	250,000	250,000	38,518,018	42,050,777		
- Irish Water	118,108,526	118,108,526	0	(
- Other Income	120,000	120,000	536,596	703,268		
Total Goods and Services (b)	119,813,307	119,813,307	72,019,120	76,143,715		
Total Income c=(a+b)	119,813,307	119,813,307	72,019,120	76,744,245		

Division C - Water Services

C01 Water Supply

The function of the Water Services Division is the collection, treatment and distribution of drinking water to all of Dublin City Council consumers and to the adjoining local authorities. The volume of water supplied to the Dublin Region is 545 million litres per day.

The Government decided in December 2011, based on the recommendations of an independent assessment, to establish a public water utility company, to take over the operational and capital delivery functions of local authorities in the water services area. The outcome of this analysis is that Irish Water is established as an independent state owned company within the Bord Gais Group. Dublin City Council has established its own Transition Office and staff have been co-operating with the transition process.

As per the direction of Irish Water / Water Service Transition Office, the charge for commercial water / wastewater for 2014 will remain at 2013 price of €1.995 per cubic meter. This is pending a national price review by the new regulator, CER.

Headline Success

Since the inception of the Dublin Region Water main Rehabilitation Project (DRWRP) in 2006:

- 145km of water main were rehabilitated in the Dublin Region.
- By targeting the worst areas for rehabilitation, the following savings have been achieved (MI/d = million litres per day):
 - Water savings through watermains refurbishment/replacement (8MI/d)
 - Water savings through sub metering of large areas (District Metered Areas) thereby enabling leaks to be found and fixed (4MI/d)
 - Water savings through pressure management (3MI/d)

Total savings: 15MI/d

This is equivalent to the water required to supply over 30,000 homes.

Benefits of watermain rehabilitation:

- Reduction in leakage from watermains.
- Improved operability of network with new mains, hydrants and valves.
- Improved pressure and water quality for customers.

- Replacement of old lead connections on public supplies.
- Improved level of service and security of supply.
- Provision of water for future job creation and economic growth.

Progress in 2013

During 2013, approximately 5.5km of new watermains were laid and 18km of watermains will have been rehabilitated.

Objectives for 2014

In 2014 the programme of watermains replacement will continue with a target of 7km of new mains to be laid, and 22km to be rehabilitated.

The schemes to be carried out will be prioritised on the basis of levels of service including water quality, pressure, flow and supply disruptions.

Dublin Region Office and Support Systems

2013 has been characterised by the introduction of additional control and improved resilience of access to the system. The following are some of the major items improved or added to the system in the last year:

- Improved resilience by relocating one server from Marrowbone Lane to Leixlip.
- Increased use of control of Pressure Reducing Valves on the water network through the Telemetry System.
- · Improved networking and security.
- Increased access to date from additional loggers.
- Increased monitoring of water quality via Telemetry system.
- Refurbishment and upgrading of control systems at Saggart, Ballyboden and Roundwood.

Work is on-going to maintain and upgrade systems and field devices.

Water Services Objectives for 2014

In April 2012, the Government announced its decision to appoint Bord Gais Eireann (BGE) to establish a new national water utility company to be known as Irish Water.

In March 2013, the Government enacted the Water Services Act 2013. This Act had the effect

of establishing Irish Water and giving it certain limited statutory functions. It also added Water Services to the existing areas of responsibility of the Commission for Energy Regulation. Further legislation is planned for late 2013, which will provide for the full transfer of statutory function from Local Authorities to Irish Water, in respect of water and waste water services.

As of January 1st 2014, all water and wastewater assets will transfer from the ownership of the Local Authorities to Irish Water. Water Services provision will still be provided by Dublin City Council, working on an agency basis under a Service Level Agreement (SLA) to Irish Water. The final version of this SLA is being drafted at National level.

C02 Waste Water Treatment

The responsibility of the Drainage Division is to maintain, renew and construct city sewers. The Drainage Division also licences trade effluent discharges to sewers and collects the revenue generated from the licences. The Division includes a Development and Planning Control Section, which monitors all planning applications to ensure compliance with Drainage Division requirements.

It also has responsibility for approximately 30 installations on the drainage network. These include the Main Lift Pumping Station at Ringsend which pumps an average of 250,000 cubic meters of wastewater a day as well as the pumping station at Sutton which pumps to Ringsend via a submarine pipeline.

2014 will see Irish Water in place, with Water and Drainage Functions being carried out by Dublin City Council under a Service Level Agreement with Irish Water. This agreement will cover:

- Operation and maintenance of the drinking water network.
- · Water production facilities.
- Central Laboratory Services.
- Operation and maintenance of the City Council's foul and combined sewers.
- Management of the operation of Ringsend Wastewater Treatment Works and operation of the City Council's pumping stations.
- Management of the major water and wastewater capital schemes.

Other drainage issues will continue to be carried out by Dublin City Council, and not be included as part of the Service Level Agreement with Irish Water. These issues include; various aspects of flooding, maintenance of the surface water network, gully and river maintenance, and flood alleviation capital works.

Progress in 2013

- 75% reduction in sewer chokes arising from FOG in network. 940,000 litres of FOG prevented from entering network. New FOG contract implemented.
- Approximately 750 metres of sewers were laid throughout the city in 2013, mainly for flood relief purposes.
- · Carndonagh Road surface water sewer laid.
- Establishment of Flooding Resilience Groups in each of the administrative areas.
- Expansion of network of raingauges throughout the city.
- Ongoing flood defence works on the River Dodder.
- Dodder Catchment Flood Risk Assessment and Management Study (CFRAMS), Eastern CFRAMS ongoing.
- Part 8 planning process for Wad River underway.
- Use of "Hawkeye" technology for monitoring flows in sewers and rivers.
- Flooding Advisory Group in place to carry out risk assessments following weather warnings and high tide alerts. Activation of Councillors' Communications Plan as required.
- Advance works for Ringsend Wastewater Treatment Works Extension underway.
- Schemes on WSIP being progressed.
- Ailesbury Gardens / St. Albans Pumping Station completed.
- City Centre Sewerage Scheme Study underway.
- Tendering for appointment of Consultants for Rathnines & Pembroke sewerage scheme commenced.

- Smooth transition to Irish Water under a Service Level Agreement.
- Reconstruction works will continue in 2014.
 Targeted maintenance of the drainage network will take place.
- Ongoing flood alleviation measures.
- The Drainage Division plans to build on the success of its gully cleaning programme for its 55,000 gullies for 2014.

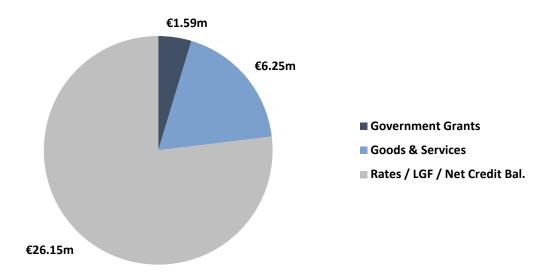
Division D – Development Management

OBJECTIVE:

To facilitate and promote the planning and orderly development of a vibrant and unique urban identity for the City and to ensure the participation of the citizens in its sustainable, physical, economic, social and cultural development.

KEY INDICATORS:	
Total Programme Expenditure	€33,989,962
Planning Applications – Domestic *	1,175
Planning Applications – Commercial *	1,050
Y2013 Income from Planning Applications Fees	€997,000
Average Decision Time (Weeks) *	7
Enforcement Proceedings *	36
Enforcement Notices *	175
Commencement Notices and 7 day notices *	1,000
Number of E.I.S Submissions *	3
*Estimated Level of Activity Y2014	

SOURCES OF FUNDING



	DEVELOPMENT MANAGEMENT							
		20	14	2013				
	Expenditure by Service and Sub-Service	Adopted by	Estimated by	Adopted by	Estimated			
Code		Council €	Manager €	Council €	Outturn €			
D0101	Statutory Plans and Policy	2,725,893	2,725,893	3,467,219	3,216,080			
D0101	Service Support Costs	2,195,178	2,195,178	1,879,839	1,907,004			
	Forward Planning	4,921,071	4,921,071	5,347,058	5,123,084			
	3	-,	-,,	-,,	-,,			
D0201	Planning Control	4,014,946	4,014,946	3,705,632	3,492,866			
D0299	Service Support Costs	2,307,280	2,307,280	1,974,127	1,964,449			
	Development Management	6,322,226	6,322,226	5,679,759	5,457,315			
D0301 D0399	Enforcement Costs Service Support Costs	1,524,516 966,503	1,524,516 966,503	1,490,105 806,585	1,524,391 798,634			
	F-1		•	-	•			
	Enforcement	2,491,019	2,491,019	2,296,690	2,323,025			
D0401	Maintenance & Management of Industrial Sites	102,785	102,785	102,441	101,842			
	Management of & Contribs to Other Commercial Facilities	4,260,840	4,260,840	4,311,837	4,380,348			
D0404 D0499	General Development Promotional Work Service Support Costs	1,920,000 1,722,775	1,920,000 1,722,775	0 2,560,503	295,385 2,524,232			
	Industrial Sites and Commercial Facilities	8,006,400	8,006,400	6,974,781	7,301,807			
	industrial offes and commercial racinates	0,000,400	0,000,400	0,014,101	7,001,007			
D0501	Tourism Promotion	1,349,153	1,349,153	676,000	884,419			
	Tourism Development and Promotion	1,349,153	1,349,153	676,000	884,419			
	General Community & Enterprise Expenses RAPID Costs	954,888 0	954,888 0	1,001,975 396,187	1,046,540 467,277			
D0603	Social Inclusion	307,010	307,010	297,304	558,949			
D0699	Service Support Costs	898,436	898,436	1,047,786	1,060,645			
	Community and Enterprise Function	2,160,334	2,160,334	2,743,252	3,133,411			
D0801	Building Control Inspection Costs	1,078,103	1,078,103	994,094	847,516			
	Service Support Costs	303,129	303,129	379,566	375,610			
	Building Control	1,381,232	1,381,232	1,373,660	1,223,126			
		,						
D0902	EU Projects	70,524	70,524	11,350	61,432			
	Town Twinning	84,300	84,300	76,500	99,441			
D0905 D0906	Ecomonic Development & Promotion Local Enterprise Office	3,138,538 1,349,874	3,138,538 1,349,874	1,516,830 0	1,619,974 0			
D0999	Service Support Costs	794,299	794,299	779,166	806,559			
	Economic Development and Promotion	5,437,535	5,437,535	2,383,846	2,587,406			
D1001	Property Management Costs	182,996	182,996	170,650	176,006			
D1099	Service Support Costs	106,940	106,940	124,848	125,754			
	Property Management	289,936	289,936	295,498	301,760			
D1101	Heritage Services	301,533	301,533	296,681	325,995			
	Conservation Services	190,979	190,979	191,000	190,519			
D1103	Conservation Grants	670,178	670,178	678,208	617,457			
D1199	Service Support Costs	468,366	468,366	444,141	442,135			
	Heritage and Conservation Services	1,631,056	1,631,056	1,610,030	1,576,106			
	Service Division Total	33,989,962	33,989,962	29,380,574	29,911,459			

DEVELOPMENT MANAGEMENT						
	20	14	2013			
Income by Source	Adopted by	Estimated by	Adopted by	Estimated		
income by cource	Council	Manager	Council	Outturn		
	€	€	€	€		
Government Grants						
Environment, Community & Local Government	50,000	50,000	130,149	50,000		
Justice and Equality	90,000	90,000	90,000	90,000		
Enterprise Ireland	1,349,874	1,349,874	0	0		
Other	104,000	104,000	57,500	72,000		
Total Grants & Subsidies (a)	1,593,874	1,593,874	277,649	212,000		
Goods and Services						
- Planning Fees	1,000,000	1,000,000	880,000	997,000		
- Sale/leasing of other property/Industrial Sites	1,859,951	1,859,951	2,074,167	1,663,504		
- Pension Contributions	497,913	497,913	510,324	524,309		
- Local Authority Contributions	250,000	250,000	200,000	200,000		
- Other Income	2,641,074	2,341,074	1,100,970	1,748,856		
Total Goods and Services (b)	6,248,938	5,948,938	4,765,461	5,133,669		
Total Income c=(a+b)	7,842,812	7,542,812	5,043,110	5,345,669		

Division D – Development Management

D01 Forward Planning

The City Development Plan 2011-2017 was approved by the City Council on 24th November 2010, and came into effect on 22nd December, 2010. This is the first City Development Plan to contain a Core Strategy to guide all other policies and actions set out in the Plan. Since the adoption of the Development Plan, the full range of census reports has been published. The population of Dublin city has grown by 3.8%, from 506,000 in 2006 to 525,000 in 2011. Evidence of significant population growth in some parts of the city, in particular the new docklands area, suggests that the city's policy of consolidation is having a positive impact.

Objectives for 2014

Resources will focus on the implementation of the City Development Plan 2011-2017 to deliver the Core Strategy. This is a dynamic strategy that will be actively implemented at a corporate level by ensuring the work programme of each of the Council's Departments reflect the plans key objectives.

Objectives include:

- To continue with the ambitious programme of Local Area Plans (LAPs) for key strategic development areas and complete the plans for Heuston and Pelletstown.
- To co-ordinate and oversee the implementation of the Grangegorman Strategic Development Zone (SDZ) in conjunction with the Grangegorman Development Agency.
- To prepare progress reports on the sustainability indicators as set out in the Development Plan.
- To implement the SDZ Planning Scheme for North Lotts/Grand Canal Dock, together with mechanisms to incorporate the Dublin Docklands Development Authority (DDDA) Master Plan into the City Development Plan.
- To complete a comprehensive audit of all vacant lands in the city within the canals.
- To commence a review of the current Development Plan as part of the preparation of the next Development Plan.

Local Area Plans/Other Plans

The Dublin City Development Plan 2011 – 2017 sets the strategic context for the preparation of a number of Local Area Plans, Architectural Conservation Areas (ACA's), Village Improvement Plans and other local planning initiatives. These plans facilitate the sustainable development of substantial brownfield sites and areas in need of regeneration. The plans will involve extensive local consultation and the engagement of elected members. They also set out the desirable framework for future development and the promotion of economic, physical and social renewal through the development process.

Progress in 2013

- A Local Area Plan was adopted by the City Council for the Naas Road Lands and Pelletstown.
- The Grangegorman SDZ for a new DIT Campus and Health Facility was approved by the City Council and An Bord Pleanála. Dublin City Council is coordinating and overseeing its implementation in conjunction with the Grangegorman Development Agency.
- The Minister for the Environment, Community and Local Government announced the winding up of the DDDA in May 2012 and designated the North Lotts and Grand Canal Dock as an SDZ in December 2012, with Dublin City Council as Development Agency for the SDZ. A Planning Scheme was approved by the City Council in November 2013 for the 66 hectares land together with mechanisms to incorporate the relevant parts of the DDDA Master Plan into the City Development Plan. The SDZ will maintain the attractiveness of the Dublin Docklands area as a prime location for inward investment and a contemporary urban residential neighbourhood. The SDZ approved by the City Council maybe the subject of and appeal to An Bord Pleanala.
- The City Council continued to develop new and responsive ways to deliver our services and consultation processes during the year, most notably through the development of a dedicated web-site for consultation on the Development Plan process. It is hoped to build on the success of using tools such as online submission forms, discussion threads, video and websites and extend this to consultation on other plans in the future.
- Following an unprecedented level of success, arrangements to expand the dublinbikes scheme across the city in tandem with the commencement of the Dublin Wayfinding and Information Framework are being

implemented. The expansion programme will see 58 new dublinbike stations in the Docklands and Heuston areas of the city, the first tranche of stations were put in place in November 2013.

- As part of the DoECLG Unfinished Housing Developments Initiative, an interdepartmental Task Force has been established and is being co-ordinated by the Planning Department. The task of the team will be to maintain an up-todate register of Unfinished Housing Developments, to identify priority sites and to work proactively to seek short, medium and longer term actions to bring about the completion of these unfinished developments.
- The City Council is also engaged in an EU Brownfield Regeneration project in collaboration with other EU cities. The project will act as a focus for a range of brownfield initiatives currently being undertaken such as the Lord Mayors proposals on vacant lands, the Vacant Lands Survey, under a steering group of the Planning, Economic Development and European Affairs SPC.
- The heritage of the city is being promoted through various measures including Architectural Conservation Areas (ACAs) and the record of Protected Structures (RPS). Mountjoy Square was designated an ACA on the 14th May 2012, Westmoreland Park was designated as an ACA on the 5th November 2012 and the statutory process to designate Sandymount Village as an ACA is at an advanced stage.

Objectives for 2014

In promoting the core strategy and the Key Developing Areas (KDAs) outlined in the Development Plan, the following areas have been identified for the preparation of Local Area Plans in 2013/2014 in accordance with a prioritised list agreed by the SPC and the City Council;

- Ballymun
- · Park West & Cherry Orchard
- Heuston & Environs
- Liffey Corridor

The City Council also intends to prepare LAPs for the following areas, when resources allow:

- East Wall Area
- Ballybough & Manor Street / Stoneybatter / Smithfield Area
- Clonshaugh Industrial Estate

The Public Realm Strategy will continue to be implemented. The Council aims to progress the Sustainable Housing initiative from the NTA, to kickstart new housing on the rail corridors into the city.

D02 Development Management

The Development Management Process refers to the planning application process, which can start with the holding of pre-application meetings and ends with the final decision of An Bord Pleanála in the event of an appeal.

Development Management operates within the framework of the Dublin City Development Plan and is guided by other plans such as the Regional Planning Guidelines, and Local Area Plans. In performing this duty. Development Management seeks to harness the creative energies of the development community, civic bodies, architects and the public, to ensure that new developments, as well as refurbishment and regeneration, contribute to the unique physical character, economic well being and social and cultural vitality of Dublin City. In essence, Development Management is the mechanism by which objectives at city and local area plan level are implemented.

Progress in 2013

Approximately 2,250 valid planning applications will be lodged in 2013.

Objectives for 2014

- The Development Management Section continues to promote the use of technology with the option of applying for planning permission online, with approximately 14% of applications processed electronically. Dublin City Council is leading the expansion of this service into the three other Dublin Local Authorities and will assist in the government objective of providing this service nationally.
- The Planning Department will continue to deliver a quality, responsive service to all parties involved in the development management process.
- To review the accessibility of our services and explore new technologies as a way to enable easier access to planning information and services.
- To promote greater use of e-planning and eobservations.

D03 Enforcement

The main objectives of the Planning Enforcement section are:

- To ensure that developments are carried out in compliance with the planning permission granted.
- To take appropriate enforcement action in cases where a development (including a material change of use) has been or is being carried out without permission or in breach of permission granted.
- Ensure the completion of housing development to a satisfactory standard with regard to water, drainage, roads, footpaths, open spaces, etc., where a taking in charge request has been received.

Progress in 2013

In 2013, approximately 950 complaints will have been dealt with in respect of unauthorised developments in the city.

Objectives for 2014

To continue to provide a prompt and effective response to complaints received in relation to unauthorised development across the city.

To ensure correct enforcement of the new Building Control Regulations with effect from 1st March, 2014.

D04 Industrial Sites & Commercial Facilities

This section is involved in the marketing and disposal of mixed-use sites for development. It also involves the management of the City Council's own property portfolio.

Progress in 2013

 The digitisation of Dublin City Councils Property Register is now complete. The refinements have been made to the SQL database and the system is now operating at its optimum level.

Objectives for 2014

 The section will continue to seek out any opportunities that may arise, to strategically optimise the City Council's property portfolio.

D05 Tourism Development and Promotion

Since Dublin Tourism ceased its operation in 2012, the Culture, Recreation and Amenity Department of Dublin City Council have increased its role in the promotion of Tourism in Dublin City. It has been building on the working relationship with Failte Ireland and key stakeholders in the tourism sector.

Dublin City Council is involved at various levels across a wide variety of arts, cultural, sports and tourism events and activities that take place in the City. The City Council is very keen to encourage and support new and emerging ideas that enhance our existing Programme of Festivals and Events, animate the public spaces creatively and to provide opportunities to experience all the city has to offer for those that live in it.

The programming budget for 2014 is €0.65m which will go towards a number of very important events such as the Centenary Celebrations of the Battle of Clontarf 2014 and the Giro d'Italia. An additional €0.5m has also been provided for Grow Dublin, with the aim of developing a comprehensive long-term Tourism Strategy for the Dublin Area.

D06 Community & Enterprise Function

Dublin.ie

Dublin.ie is a web portal for the city providing a range of information for those that live, work, and visit the city with more than 180,000 hits per month.

Progress in 2013

A major initiative <u>www.bridgesofdublin.ie</u> was developed in 2013 as a comprehensive digital archive to showcase all the bridges spanning the river Liffey in Dublin. This is the only website of its type in the world and won an award as best in the public sector category.

Objectives for 2014

A provision of €0.3m has been made to support Dublin.ie in 2014. A comprehensive review of Dublin.ie will be undertaken in 2014 and the website redeveloped using the most up to date technology available.

Comhairle na nÓg

Comhairle na nÓg is Dublin City's youth council. This gives young people (aged between 12 and 18) the right to have their voices heard by being involved in the development of local services and policies.

Progress in 2013

In 2013 Comhairle na nÓg made a DVD on Mental Health.

Objectives for 2014

In 2014, Comhairle na nÓg intend to spend €20,000 to address the issue of cyber bullying.

Dublin City Community Forum

The Dublin City Community Forum is funded and administered by Dublin City Council. It facilitates and supports this non-political platform for community and voluntary organisations to exchange information, share experience and work collectively to voice common issues and concerns relating to the economic, social and cultural development of Dublin City.

Objectives for 2014

A provision of €36,231 has been provided in the 2014 budget for the support of the Dublin City Community Forum. In 2014 it aims to set up new area based Fora in each of the 5 City Council Areas.

Social Inclusion

During 2013, a Migrant Forum was established, in order to promote the policy of Interculturalism. It co-hosted an international Intercultural conference

with the Council of Europe and the European Commission, which was a huge success.

A provision of €90,000 has been made to support integration initiatives in 2014 and a review of the Integration Strategy will commence. The expenditure will be offset by a grant of €90,000 from the Dept. of Justice.

A provision of €20,000 has been made in the 2014 budget in support of The Dublin Age Friendly Cities project. This project was initiated in 2013 as part of a Social Inclusion brief. The object of this city-wide inter-agency project is to involve people aged over 55 to identify and develop action plans that will improve the quality of their lives. 5 Area plans have been developed in 2013 and a city-wide strategy will be developed in 2014 to progress agreed actions on a city-wide basis.

A contribution of €51,500 towards the salary costs of the Social Inclusion Service is received from the Department of the Environment, Heritage and Local Government.

D08 Building Control

The main objective of the Building Control Division is to secure a safer, and more accessible city through monitoring the design, construction, alteration and use of buildings, events and construction products in accordance with the Building Regulations.

Progress in 2013

- Commencement & 7 Day Notices registered 1 000
- Percentage of new buildings inspected 12%
- Warning & Enforcement Notices issued 59
- Recoupment of Enforcement Notice costs -100%
- No. of new dwellings commenced 115
- No. of events monitored 68
- No. of Access Cert & Part M Applications 300

Objectives for 2014

To ensure correct enforcement of the new Building Control Regulations with effect from 1st March 2014 and to maintain levels of inspection in accordance with agreed local and national targets.

<u>D09 Economic Development & Promotion</u>

The Economic Development Unit (EDU) works, in collaboration with a range of key organisations in both the public and private sectors, to create the right conditions for strong economic activity across the City Region and to increase Dublin's global competitiveness.

Progress in 2013

- Support for the Creative Dublin Alliance as principal partner in Activating Dublin, which will create a vision and develop a plan to deliver a world-leading region.
- Planning and support Innovation Dublin Activities.
- Supported "Irish Times Fusion", an initiative that brings start-ups together with creative agencies and advertising agencies to find new customers and grow their businesses.
- Founding partner of "Festival of Curiosity": a new way of engaging people with science and promotes Dublin's scientific achievements.
- Principal partner in the development of The Green Way as Dublin's internationally recognised clean-tech cluster.
- Principal partner in the development of the Green IFSC initiative.
- Principal Partner in the Sustainable Energy Communities initiative.
- Organised "Dublin Talks", a series of inspiring talks by and about Irish people with big and interesting ideas, in partnership with the Royal Irish Academy and Science Foundation Ireland.
- Lead Dublin partner in Interreg IV funded trans-national Open Innovation Project, along with National College of Ireland and UCD.
- Supported the development of "The Dubline" in partnership with Failte Ireland and the OPW.
- Ongoing promotion of Dublin in international publications, events and delegations.
- Liaison with Development Management and Planning Department on the economic aspects of Local Area Plans and major/ strategic planning applications, such as the Docklands Masterplan.
- Completion of the roll-out of 1st phase of the Dublin City WiFi initiative.
- Completion of "Uniquely Dublin" international competition to re-assert Dublin's identity in a positive way, which included a large scale exhibition of winners.
- Preparation and launch of Digital Masterplan.
- Work commenced on preparation of Economic Action Plan for Dublin Region.

- Progressing and co-ordinating the Innovation and Smart City Agenda for Dublin.
- Critical support for the development of green business in the city as a key economic growth cluster.
- Facilitating key economic development initiatives in the Dublin region.
- Organisation and support of Innovation Dublin activities.
- Ongoing promotion of Dublin in international publications, events and delegations.
- Completion of Economic Action Plan for Dublin Region.
- Implementation of priority areas of Digital Masterplan.
- Development of Initiatives to promote Dublin Belfast Economic Corridor.

- Development of initiatives under Eurgate, promoting Dublin as an investment location for international business accessing the EU market
- Development of Smart City actions in association with research unit and accessing EU funds.
- Integration of City Enterprise Board and reframing as Local Enterprise Office (LEO). The LEO would, through grant provision and mentor support, stimulate entrepreneurship and bolster the development of small business. The LEO would extend the traditional reach of Local Authority Economic Development by focusing on new enterprise development and encouraging entrepreneurial action.

Dublinked

Dublinked supports data driven innovation in the Dublin Region. Launched in late 2011 the project is jointly owned by the four Dublin Local Authorities and the National University Ireland (Maynooth). Technical assistance is provided by IBM. Dublinked aims to make Dublin a leader in innovation through collaboration around data between private, public and research partners.

National government has signed up to the Open Government Partnership and has emphasised "open data" and "big data" as key opportunities for the Irish economy.

Progress in 2013

- Data store now lists 294 datasets from 16 local and national organisations. 30 additional datasets provided in 2013 included new datasets from the National Transport Authority, the Railway Procurement Agency and Dublin City Business Improvement Districts.
- Dublin City Council publishes 115 of these datasets.
- Datasets in the highest demand are on transport and land use. Dublinked has provided 3 additional dynamic datasets from the Dublin City Traffic division.
- Dublinked has been accessed from 98 countries. The Dublinked model has been researched by a number of international open and data sharing projects. The partners have been asked to speak at national and international events on the project experience.
- Events are run every two months with an average attendance of 60. Topics covered in 2013 included events on tourism, social enterprise and on linked data and search.
- Dublinked data is being continuously used in products and services by a number of small and large companies as well as by academic researchers.

Objectives for 2014

- The business model of Dublinked will be reviewed and revised.
- Dublinked will increase technical resources and support to assist owners and other bodies, publish data (data mining).

- Dublinked will develop systems to publish dynamic and streamed data which are in demand from users.
- Dublinked will increase user engagement through more effective thematic and monthly network meetings. This will include themed challenges.
- A data visualisation interface will be developed to make Dublinked more accessible.

D10 Property Management

City Estate comprises approximately 2,600 leases, which currently generate an annual rental of €6.2M approximately.

Progress in 2013

- Management of BRL Commercial Leases transferred to Development's Property Management and Finance Sections. Rental demands in respect of same transferred to Oracle Property Manager.
- Rationalisation programme to reduce the number of actively managed leases continues.
 - No. of leases on City Estate reduced from 2700 from 2600.
 - Extra circulars issued to encourage buy-out of domestic ground rents.
- Arrears Management Policy to actively reduce arrears.
 - All lessee's with a rental yield equal to or more than €100 per annum have been identified and contacted.
 - Instalment agreements entered into with most bad debtors.
 - A number of cases referred to Law Department for issue of legal proceedings.
 - Resolution of a number of problem accounts through negotiation.

- Continue to create a manageable property portfolio with a higher rental yield from fewer, but better managed properties by disposing of properties that are uneconomical to administer, particularly Domestic Ground Rents.
- To continue with issue of extra circulars outside of semi-annual billing runs to domestic ground rent holders.
- Continue to identify irrecoverable bad debts for write-off purposes so that the balance on City Estate accurately reflects monies due.
- Proactive arrears management by early identification of accounts where arrears are beginning to accumulate and early intervention with tenant to ensure that arrears do not become unmanageable.
- Timely management of the rent review process to ensure that tenants do not become liable for back rent.

<u>D11 Heritage and Conservation</u> Services

Conservation

The Conservation Office is responsible for the protection of the architectural heritage of the city under the Planning and Development Act, 2000.

- Protection of buildings and structures on the Record of Protected Structures (RPS).
- Reports on planning applications affecting protected structures (PS).
- Managing the Record of Protected Structures.
- Designation of Architectural Conservation Areas.
- Provision of professional advice to owners of protected structures.
- Providing Section 57 Declarations for Protected Structures.
- Provide Section 5 Declarations on Protected Structures

Progress in 2013

- Structures at Risk Fund 2013. 2 Properties assisted.
- 25 Enforcement Cases on Protected Structures.
- 9 Addition/Deletion to RPS.
- 212 RPS Cross Checks by the Mapping and Conservation Section. 25 additions to RPS & 24 deletions arising.
- · Backlog of Section 57 reports cleared.
- 75 Section 5 Declarations completed.
- Reorganisation of the Section 57 database.
- Assisting in the preparation of a new Heritage Plan for the city.
- Sandymount ACA adopted, 2/9/2013.
- Deletion process completed for Westmoreland Park & Temple Place & ACA's adopted.
- Deletion process completed for Ranelagh Avenue, Collier's Avenue & Elmwood Avenue/Elmpark Avenue and ACA in process.
- Deletion process to start for a further 4 areas and ACA's to follow.

Objectives for 2014

- Clear backlog of additions and deletions identified during the Development Plan process and continue to assess new requests.
- Complete ACA for North Georgian Core.
 Parnell Square ACA to commence.
- Implement key objectives of South Georgian Core Study to prepare architectural/design templates for use of the buildings for residential purposes. Continue with ACA's set out in Development Plan.
- Administer Grant funding in conservation.
- Continue to work with the Enforcement Section planning legislation.
- Continued involvement in Heritage Plan process.

Archaeology

The City Archaeologist is responsible for the protection of the archaeological heritage of the city under the Planning and Development Act 2000 in consultation with the Department of Arts, Heritage and Gaeltacht. The archaeologist provides professional services to DCC projects in accordance with the National Monuments Act and delivers an annual business plan.

- Reports on planning applications affecting archaeological sites.
- Provision of professional advice to development sector and public.
- Provision of professional services across DCC.
- Liaise with statutory authorities for archaeology.

Progress in 2013

- Development management in archaeological zones.
- Ballymore Eustace Sludge Treatment plant archaeological excavation.
- Thomas Street QBC.
- Docklands SDZ.
- Preparation of the Dublin City Heritage Plan.
- Expert advisor to DCHP 2013 GIS Phase 2.
- Conservation works to St Kevin's Church Camden Row.
- Luas Cross City stakeholder.
- Aungier Street Project.
- Delivery of K2N2 Conference, Traces of the Past Exhibition and Arch in the Park with Archland and the Discovery Programme.
- Development of the Dublin City Archaeological Archive.
- Heritage signage in Finglas with Area Office.
- Participation in National Archaeology Committees.
- Battle of Clontarf Millennium and partnership projects.
- Peer review of Viking Volume 2014.
- Milestones of Medieval Dublin lecture series.
- Archaeofest event 2013.

- Protect archaeological heritage through development control.
- Provide professional advice to development sector and public.
- Provide professional in-house services to DCC.
- Graveyard conservation.
- Promote awareness and protection of Industrial archaeology.
- Assist Commemorations Committee with Battle of Clontarf Millennium and deliver partnership projects.
- Publish the DCC/RSAI Viking Volume.
- Support development of the Dublin City Archaeological Archive.
- Represent DCC on National Committees.

• Provide expert advice to Heritage Office on archaeology GIS Phase 3.

<u>Heritage</u>

The role of the Heritage Office is to develop and manage the Dublin City Heritage Plan (2013-17). It is co-funded annually by the Heritage Council. DCHP projects follow 3 themes: heritage management, research, and raising awareness in archaeology, architecture, and cultural heritage. It will feed into the Culture Strategy for Dublin City currently being developed.

Progress in 2013

- Production of DCHP 2013 2017 website.
- · Archaeology GIS Pilot Project Phase.
- Energy Efficiency in Historic Houses.
- Decorative Plasterwork in Dublin City (publication).
- · Wide Streets Commission Research project.
- Dublin Tenement Experience: Living the Lockout ran during July-August. Hugely successful partnership with Irish Heritage Trust and Irish Congress of Trade Unions.
- 14 Henrietta St open for "One City One Book Strumpet City" and Open House.
- Working now with Na Piobairi Uilleann to deliver the scheme for No. 16 Henrietta St.
- Continued implementation of conservation plans: City Walls & Defences; Henrietta Street; Saint Luke's.
- Continued production of Pigeon House Precinct Conservation Plan.
- Localised emergency stabilisation works to roof of Pigeon House Power station.
- Phase 1 works completed at Assembly House, a DCC partnership with Irish Georgian Society.
- · Seminar: Brick Pointing in Dublin; CYPH.
- · Milestones of Medieval Dublin lecture series.
- Landing Place (w/Commonage) Pigeon House.

Objectives for 2014

- Dublin City Heritage Plan 2013-2017.
- · Heritage Plan website.
- Bursary for academic research on architectural heritage in Dublin City.
- Technical Guidance Document on Historic Plasterwork in Dublin City.
- Continue study of historic pointing strategy to policy level, including publication.
- Develop programme for Heritage Week 2014.
- Battle of Clontarf programme of event, w/ Commemorations Committee (CRA).
- Collaborations with other departments within the City Council and with outside agencies.
- Continue Wide Street Commissioners research project
- · Publication: Public housing in Dublin city.
- Publication: Energy Efficiency in Dublin Historic Houses.
- Dublin City Archaeological GIS Project (Ph3).
- Medieval Dublin DVD as website for post/primary schools.
- Wood Quay Oral History Project.
- Implementation of Conservation Plans.

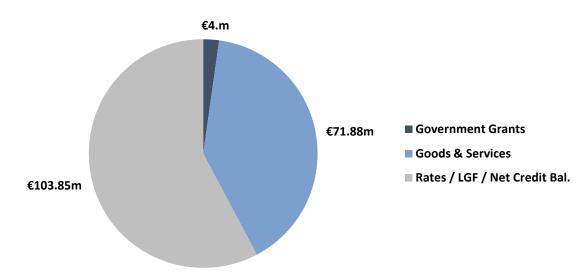
 Seminars: CYPH; Milestones of Medieval Dublin; Energy Efficiency.

Division E – Environmental Services

OBJECTIVE:

To ensure environmental conditions are conducive to health and amenity and to protect persons and property from fire and other hazards.

KEY INDICATORS:	
Total Programme Expenditure	€179,727,470
Number of Operatives	490
Entries in City Neighbourhoods Competition	188
Glass Banks	106
Recycling Centres / Bring Centres	2/11
Number of Cemeteries	7
Number of Environmental Monitoring Locations	12
Fire & Ambulance calls received in 2012	104,288
Fire Service Staff	1,006



	ENVIRO	ONMENTAL SER			
		Adopted by			13 Estimated
Ex	xpenditure by Service and Sub-Service	Council	Estimated by Manager	Adopted by Council	Outturn
Code		€	€	€	€
E0102	Contribution to other LA's - Landfill Facilities	1,875,000	1,875,000	1,951,000	1,975,000
E0102	Landfill Aftercare Costs	2,859,520	2,859,520	2,857,500	2,789,700
E0199	Service Support Costs	58,940	58,940	62,786	65,740
	Landfill On south on O Afternoon	4 700 400	4 700 400	4.074.000	4 000 440
	Landfill Operation & Aftercare	4,793,460	4,793,460	4,871,286	4,830,440
E0201	Recycling Facilities Operations	1,805,091	1,805,091	1,870,915	1,825,576
E0201	Bring Centres Operations	1,199,339	1,199,339	1,227,625	1,248,523
E0299	Service Support Costs	774,523	774,523	935,110	946,528
	Recovery and Recycling Facilities Operations				
	recovery and recovering racinates operations	3,778,953	3,778,953	4,033,650	4,020,627
E0301	Waste to Energy Facilities Operations	17,600	1,517,600	1,517,600	1,517,600
	Waste to Energy Facilities Operations	17,600	1,517,600	1,517,600	1,517,600
E0401	Recycling Waste Collection Services	0	0	1,000,000	675,001
E0403 E0404	Residual Waste Collection Services Commercial Waste Collection Services	3,390,817 0	3,390,817	4,279,191 20,000	4,034,320 10,000
E0499	Service Support Costs	2,644,094	2,644,094	4,133,511	4,098,258
	Provision of Waste Collection Services	6,034,911	6,034,911	9,432,702	8,817,579
E0501	Litter Warden Service	1,065,897	1,065,897	1,300,470	1,138,693
E0502	Litter Control Initiatives	576,050	576,050	630,035	551,935
E0503	Environmental Awareness Services	173,000	173,000	165,000	179,000
E0599	Service Support Costs	1,690,826	1,690,826	1,748,010	1,821,112
	Litter Management	3,505,773	3,505,773	3,843,515	3,690,740
E0601	Operation of Street Cleaning Service	31,175,227	31,175,227	33,014,470	32,773,136
E0602 E0699	Provision and Improvement of Litter Bins Service Support Costs	23,000 7,245,206	23,000 7,245,206	15,000 7,248,100	23,000 7,204,651
	Street Cleaning	38,443,433	38,443,433	40,277,570	40,000,787
E0701	Monitoring of Waste Regs (incl Private Landfills)	1 017 910	1 017 910	1,986,745	1 059 470
E0701 E0702	Enforcement of Waste Regulations	1,917,810 774,400	1,917,810 774,400	736,200	1,958,470 772,640
E0702 E0799	Service Support Costs	995,019	995,019	1,129,531	1,104,129
	Wasta Bandatiana Manitanian and				
	Waste Regulations, Monitoring and Enforcement	3,687,229	3,687,229	3,852,476	3,835,239
E0801	Waste Management Plan	3,050,000	3,050,000	2,600,000	2,583,510
E0899	Service Support Costs	16,972	16,972	49,618	49,959
	Waste Management Planning	3,066,972	3,066,972	2,649,618	2,633,469
E0901	Maintenance of Burial Grounds	21,357	21,357	29,254	21,940
	Maintenance of Burial Grounds	21,357	21,357	29,254	21,940
E1001	Operation Costs Civil Defence	890,000	890,000	895,000	971,000
E1002	Dangerous Buildings	1,023,320	1,023,320	1,725,329	1,707,534
E1003	Emergency Planning	124,000	124,000	291,556	194,869
E1004	Derelict Sites	867,801	867,801	866,601	866,370
E1005 E1099	Water Safety Operation Service Support Costs	109,000 749,078	109,000 749,078	109,000 662,326	105,970 659,902
		-	-		
	Safety of Structures and Places	3,763,199	3,763,199	4,549,812	4,505,645

	ENVIRONMENTAL SERVICES						
	2014			201	3		
Ex	xpenditure by Service and Sub-Service	Adopted by Council	Estimated by Manager	Adopted by Council	Estimated Outturn		
Code		€	€	€	€		
E1101	Operation of Fire Brigade Service	101,517,120	101,517,120	101,323,187	102,561,329		
E1102	Provision of Buildings/Equipment	2,015,900	2,015,900	2,024,900	1,860,900		
E1104	Operation of Ambulance Service	1,332,000	1,332,000	1,140,000	1,130,000		
E1199	Service Support Costs	3,677,471	3,677,471	3,728,851	3,599,800		
	Operation of Fire Service	108,542,491	108,542,491	108,216,938	109,152,029		
	operation of the service	100,042,401	100,042,401	100,210,300	103,102,023		
E1202	Fire Prevention & Education	2,137,113	2,137,113	2,212,813	2,138,110		
E1202 E1299	Service Support Costs	212,393	212,393	37,597	35,237		
21200	Convict Cappen Code	212,000	212,000	07,007	00,207		
	Fire Prevention	2,349,506	2,349,506	2,250,410	2,173,347		
E1301	Licensing & Monitoring of Water Quality	0	0	423,145	585,717		
E1302	Licensing & Monitoring of Air & Noise Quality	722,986	722,986	742,176	740,950		
E1399	Service Support Costs	146,240	146,240	353,736	351,705		
	Water Quality, Air & Noise Pollution	869,226	869,226	1,519,057	1,678,372		
E1401	Agency & Recoupable Services	853,360	853,360	0	0		
	Agency & Recoupable Services	853,360	853,360	0	0		
	Service Division Total	179,727,470	181,227,470	187,043,888	186,877,814		

ENVIRONMENTAL SERVICES					
	20	2014			
Income by Source	Adopted by Council	Estimated by Manager	Adopted by Council	Estimated Outturn	
	€	€	€	€	
Government Grants					
Environment, Community & Local Government	1,581,000	1,581,000	2,287,000	1,588,220	
National Roads Authority	2,076,000	2,076,000	2,076,000		
Defence	345,000	345,000	345,000	345,000	
Total Grants & Subsidies (a)	4,002,000	4,002,000	4,708,000	4,009,220	
Goods and Services					
- Civic Amenity Charges	205,000	205,000	207,200	215,000	
- Fire Charges	1,350,000	1,350,000	1,350,000	-	
- Pension Contributions	4,804,781	4,804,781	5,080,971	5,112,92	
- Agency Services & Repayable Works	9,472,000	9,472,000	9,922,000	9,579,950	
- Local Authority Contributions	52,502,871	52,502,871	51,480,009	52,581,12	
- Other Income	3,538,100	3,538,100	3,319,365	3,477,60	
Total Goods and Services (b)	71,872,752	71,872,752	71,359,545	72,316,60	
Total Income c=(a+b)	75,874,752	75,874,752	76,067,545	76,325,82	

Division E - Environmental Services

Waste Management Services

The City's Waste Management strategy is based on:

- Prevention/minimisation of waste.
- Encouragement and support for re-use of waste materials.
- · Recovery of waste for recycling.
- The safe disposal of residual waste.
- Continuous implementation of the polluter pays principle.

The main activities of Waste Management Services are:

- Street cleaning, including the provision of a Rapid Response Service.
- · Litter Warden Service.
- Enforcement of Waste Management Regulations and Bye-Laws.
- · Operation of a Waste Regulatory Unit.
- Operation of the National Transfrontier Shipment of Waste Office (TFS).
- · Graffiti & Chewing Gum removal.
- Co-ordination of Halloween actions programme.
- Litter Education & Awareness programme.
- · City Neighbourhood Awards scheme.
- Pride of Place Awards.

The main Recycling Operations are as follows:

- 2 Recycling Centres / 11 Community Bring Centres.
- 106 Glass Banks.
- · Schools Recycling Programme.
- Environmental Awareness Support Unit in place.
- Removal of abandoned cars.

E01 Landfill Operation & Aftercare

The expenditure budget relates to landfill aftercare costs & existing loan charges.

E02 Recovery and Recycling Facilities Operation

This relates to the costs of operating the glass bottle bank network, community bring centres (four of which accept green waste), as well as the two recycling centres at Ringsend and North Strand.

Progress in 2013

- €90,600 collected in Green Waste charges up to September 2013.
- Sunflower Recycling have commenced recycling mattresses in a unit at Slaney Road Industrial Estate.
- 236 abandoned cars removed by end of September.
- Grangegorman Bring Centre re-opened on a Saturday.

Objectives for 2014

 To ensure that a value for money service is delivered in all aspects of recycling.

E03 Waste to Energy Facilities Operation

During 2013 the substantial terms of the revised Project Agreement between the Contractor and the City were finalised. The City also provided comprehensive responses to complaints made to the European Commission on State Aid and procurement issues. However, EU decisions on these matters are not yet finalised and as a result, further interaction is ongoing.

E04 Provision of Waste Collection Services

A bulky household waste collection commenced in August 2012 and the position up to October 2013 is as follows:

- South East Area completed in 2013.
- North Central area will be complete approx. April 2014.
- North West Area completed in 2013.
- Central Area completed in 2013.
- South Central area is expected to be complete in April 2014.

E05 Litter Management

Progress in 2013

There has been further implementation of the objectives set out in the Litter Management Plan including:

 Enforcement of Litter Pollution Acts & Bye-Laws by Litter Warden Service.

- Litter Pollution and Litter Quantification Surveys carried out as part of National Litter Pollution Monitoring System.
- Extensive litter awareness campaign targeting dog litter & graffiti conducted in partnership with Department of Community, Environment & Local Government & Bord Failte.
- City Neighbourhoods and Pride of Place Competitions arranged.
- Graffiti and chewing gum removed from public areas.
- New Bye-laws for the storage, presentation & collection of waste being prepared.

Objectives for 2014

- Continued implementation and review of the Litter Management Plan.
- Continued enforcement of Litter Pollution Acts.
- Implementation of the new bye laws for the Storage, Presentation and Collection of Household and Commercial Waste.

E06 Street Cleaning

Progress in 2013

- Direct labour street cleaning and litter bin servicing provided in line with the requirements of the Litter Management Plan. 24 hour service in city centre and 15 hour service per day in other areas.
- Cleanups carried out on repayable basis following major sporting events and concerts.
- "Adopt the Street" schemes held in Killester, Clontarf Road, Thomas Street, Kilmainham.
- Power washing of streets in urban villages and key locations. This machine is used for graffiti removal, gum removal and to enhance the appearance of the public domain. A second power wash machine is due to be delivered in November following a tender competition.
- All litter bins mapped for GIS purposes.

Objectives for 2014

- Further rollout of Adopt the Street Schemes across the City and improved power washing of urban villages and key locations.
- Monitor and record all street cleaning activities to achieve efficiencies in the service.

E07 Waste Regulations, Monitoring & **Enforcement**

Progress in 2013

- Continued repatriation of illegally deposited waste from sites in Northern Ireland and award of disposal contract through procurement process.
- Finalisation of Audit and Review of the National TFS Office by the Office of the Comptroller and Auditor General.

- Participation in EU Working Group on Customs and Environment and data exchange agreement with Customs Service.
- Participation in DoECLG Working Group on Enforcement Review.

Objectives for 2014

 Completion of procurement process for haulage services to continue repatriation of waste from sites in Northern Ireland.

E08 Waste Management Planning

Progress in 2013

- Evaluation of Waste Management Plan completed and submitted to DoECLG.
- In-house Project Team established to commence preparation of a new Waste Management Plan for the Eastern and Midlands area.
- Statutory processes initiated for the new Waste Plan, including the commencement of the procurement process for the appointment of a consultant to support the preparation of Strategic Environmental Assessment and Appropriate Assessment of the new Plan.

Objectives for 2014

 Complete the statutory process and procure a consultant to assist the Project Team to prepare a new Waste Management Plan for the Eastern and Midlands Region in accordance with DoECLG guidelines.

E10 Safety of Structure & Places

The Dangerous Buildings Section is included under this heading. This Section has a Statutory Duty to act under the Local Government (Sanitary Services) Act 1964 as follows:

- Identify lands or buildings that are a danger to people.
- Inspect and act on reports of potentially dangerous lands or buildings.
- Instruct building owners (by way of DB notices) to secure buildings or lands deemed dangerous.

Civil Defence provides in each area of the city, well trained and efficient teams to meet emergencies arising in the community and to carry out statutory obligations as laid down by the Department of Defence.

Derelict Sites includes the cost of cleaning up / fencing off sites. Successful enforcement procedures have had effective visible results.

E11 Operation of Fire Service

Dublin Fire Brigade provides fire, ambulance, emergency and rescue services throughout the Dublin City and County Region. The service operates from 12 full time and 2 retained stations, employing over 1,000 staff.

All full time fire-fighters are fully trained paramedics with retained personnel trained to First Response Level.

The costs are shared between the four Dublin Local Authorities on the basis of commercial valuation, population and numbers of householders.

Progress in 2013

- The recruitment of the new Control Operators is almost completed and it is anticipated that they will commence training early next year.
- An internal recruit class (selected from the four local authorities) commenced in September.
- The Green Plan has been extended to Blanchardstown and Finglas Fire Stations.

Objectives for 2014

- Introduction of fully trained Control Room Operators into the Control Room on a phased basis. The passing out of the recruit class.
- Continue to advance the implementation of the learning and development management systems, LearnPro and PDRpro.
- Continued review of the service delivery model to identify and implement savings under Haddington Road Agreement.
- Extension of the Green Plan to additional Fire Stations.

In 2009, the National Directorate for Fire and Emergency Management was established to develop national policy and standards and to drive consistent achievement of quality services by Local Authorities. This policy known as Keeping Communities Safe has been published. Dublin Fire Brigade is to review the document to assess any impact it may have on the delivery of its service.

E12 Fire Prevention

The Fire Prevention Section provides Building Control and Fire Certification and carries out a range of On-Site Inspections on Commercial and Multi-Occupancy Premises.

E13 Water Quality, Air and Noise Pollution

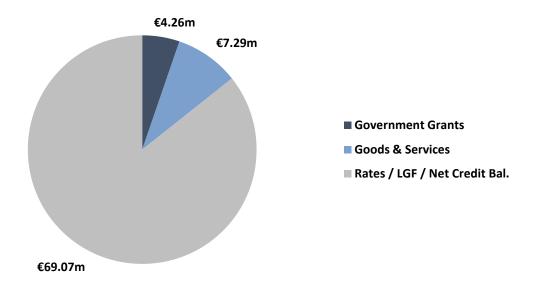
Dublin City Council monitors and controls Air, Noise and Water Pollution in accordance with EU Regulations.

Division F - Culture, Recreation & Amenity

OBJECTIVE:

To provide opportunities for better use of leisure by providing recreational facilities.

KEY INDICATORS:	
Total Programme Expenditure	€80,616,807
Area of Parks and Open Spaces (Hectares)	1,410
Playing Pitches – G.A.A	59
Playing Pitches – Soccer	165
All Weather Pitches	43
Number of Stand Alone Swimming Pools	3
Number of Leisure Centres	5
Basketball Courts	15
Tennis Courts	95
Golf / Pitch & Putt Courses	7
Playgrounds	42
Number of Public Library Service Points (City) (2012)	
Premises	24
Mobile Stops Prison Libraries	33 11
Library Membership (Active Borrowers) (2012)	
Active 3 years	151,300
Active 1 year	84,381
Number of Library Visits (2012)	
Full Time Libs Mabiliar	2,666,600
Mobiles Number of Virtual Library Visita (2012)	37,700
Number of Virtual Library Visits (2012)	892,891
Number of Items Loaned (2012)	2,491,812
Public Internet Access Sessions Availed of (2012)	402,873
Dublin City Gallery Attendance (Estimated) (2013) City Hall Exhibition Attendance (2013)	145,000
(Actual Jan-Sept 15,727/ Est Oct-Dec 1,996)	17,723



	CULTURE, RECREATION & AMENITY				
	,	20		201	
	Expenditure by Service and Sub-Service	Adopted by Council	Estimated by Manager	Adopted by Council	Estimated Outturn
Code		€	€	€	€
F0101	Leisure Facilities Operations	7,018,421	7,018,421	7,193,967	7,015,940
F0101	Contribution to External Bodies Leisure Facilities	60,000	60,000	60,000	7,015,940 60,000
F0199	Service Support Costs	2,050,090	2,050,090	2,062,568	2,067,046
10199	Service Support Costs	2,030,090	2,030,090	2,002,308	2,007,040
	Leisure Facilities Operations	9,128,511	9,128,511	9,316,535	9,142,986
F0201	Library Service Operations	15,621,397	15,621,397	16,671,790	17,031,322
F0202	Archive Service	214,668	214,668	217,427	218,574
F0203	Maintenance of Library Buildings	14,145	14,145	14,145	14,145
F0204	Purchase of Books, CD's etc.	1,544,120	1,544,120	1,578,300	1,578,300
F0205	Contributions to Library Organisations	88,390	88,390	92,750	224,877
F0299	Service Support Costs	6,285,035	6,285,035	6,451,766	6,364,394
	Operation of Library and Archival Service	23,767,755	23,767,755	25,026,178	25,431,612
	Operation of Library and Archival Service	20,707,700	20,707,700	20,020,170	20,401,012
E0004	Data Bishas & Casa Casa	17.500.510	17 500 510	40,000,007	10.040.050
F0301	Parks, Pitches & Open Spaces	17,562,513	17,562,513	18,083,027	18,943,856
F0302 F0303	Playgrounds Beaches	550,000	550,000	750,000	550,000
F0303 F0399		140,000	140,000 4,412,143	60,000	120,000
F0399	Service Support Costs	4,412,143	4,412,143	4,528,224	4,451,397
	Outdoor Leisure Areas Operations	22,664,656	22,664,656	23,421,251	24,065,253
F0401	Community Grants	962,000	962,000	962,000	962,000
F0402	Operation of Sports Hall/Stadium	3,872,787	3,872,787	3,995,638	3,896,083
F0403	Community Facilities	2,449,499	2,449,499	721,685	569,811
F0404	Recreational Development	4,893,900	4,893,900	4,757,706	5,017,340
F0499	Service Support Costs	4,103,027	4,103,027	4,406,376	4,452,277
		10 001 010	40.004.040	44.040.405	44.007.544
	Community Sport & Recreational Development	16,281,213	16,281,213	14,843,405	14,897,511
F0501	Administration of the Arts Programme	5,088,726	5,088,726	5,011,638	5,085,936
F0502	Contributions to other Bodies Arts Programme	550,000	550,000	550,000	550,000
F0504	Heritage/Interpretive Facilities Operations	217,354	217,354	310,476	232,810
F0505	Festivals & Events	1,459,060	1,459,060	1,446,444	1,654,376
F0599	Service Support Costs	1,457,032	1,457,032	1,432,269	1,409,573
	Operation of Arts Programme	8,772,172	8,772,172	8,750,827	8,932,695
F0601	Agency & Recoupable Services	2,500	2,500	2,500	2,500
	Agency & Recoupable Services	2,500	2,500	2,500	2,500
	Agency & necoupable services	2,500	2,500	2,500	2,500
		00.010.00	20.515.55	04.555.55	99 :== ==
	Service Division Total	80,616,807	80,616,807	81,360,696	82,472,557

CULTURE, RECREATION & AMENITY					
	20	14	2013		
Income by Source	Adopted by Council	Estimated by Manager	Adopted by Council	Estimated Outturn	
	€	€	€	€	
Government Grants					
Environment, Community & Local Government	2,000,000	2,000,000	0	0	
Transport, Tourism & Sport	325,205	325,205	338,505	448,061	
Justice and Equality	158,141	158,141	158,141	157,882	
Dept of Health	65,000	65,000	65,000	66,600	
Dept of Children & Youth Affairs	1,456,789	1,456,789	1,576,856	1,560,559	
Education & Skills	0	0	0	4,374	
Other	255,963	255,963	255,963	284,763	
Total Grants & Subsidies (a)	4,261,098	4,261,098	2,394,465	2,522,239	
Goods and Services					
- Library Fees/Fines	343,500	343,500	356,500	349,885	
- Recreation/Amenity/Culture	4,733,794	4,733,794	4,717,878	4,898,576	
- Pension Contributions	1,576,722	1,576,722	1,530,971	1,572,927	
- Agency Services & Repayable Works	30,000	30,000	30,000	30,000	
- Other Income	604,721	604,721	711,966	1,558,270	
Total Goods and Services (b)	7,288,737	7,288,737	7,347,315	8,409,658	
. ,	, ,	,	, ,	, ,	
Total Income c=(a+b)	11,549,835	11,549,835	9,741,780	10,931,897	

Division F - Culture, Recreation & Amenity

F01 Leisure Facilities Operations

The proposed budget for 2014 provides for the continued operation of the leisure centres in Ballyfermot, Ballymun, Finglas, Markievicz and Rathmines. It will allow for the continuation of the service at the same level as in 2013. There are no proposals to reduce the opening hours or the range of classes available. The 2014 estimated expenditure budget for the four directly operated centres, Ballyfermot, Ballymun, Finglas and Markievicz, is €4.22m with an estimated income of €2.33m.

The proposed budget also provides for ongoing operation of the three stand-alone swimming pools at Crumlin, Sean McDermott Street and Coolock. The estimated annual cost of operating the three swimming pools is €0.7m with a projected income of €0.15m.

Progress in 2013

Business in our leisure centres continued to increase in 2013, with the exception of Ballyfermot, and we have continued to increase the range and frequency of programmes and classes which are all delivered directly by City Council staff. The outcome for 2013 will show an increase in usage and income will exceed estimated projections. The programme of minor refurbishment works/upgrading has continued in 2013 in Ballymun and Markievicz leisure centres.

Objectives for 2014

The objective for 2014 is to maintain our marketing campaigns to ensure that the growth in numbers using the facilities continues and that income will keep increasing. This will involve the provision of new and additional programmes and classes to meet demand. The refurbishment programme for the three stand-alone swimming pools at Sean McDermott Street, Crumlin and Coolock will be completed in 2014 at an estimated cost of €1.5m; towards which the Dept. of Transport, Tourism and Sport provided a grant of €00k. The works on the swimming pool in Ballyfermot leisure centre will be completed in 2014.

F02 Operation of Library And Archival Service

Progress in 2013

A New City Library at the Heart of the Parnell Square Cultural Quarter

On 5th April 2013 Lord Mayor Naoise Ó Muirí announced details of a plan for a new City Library as part of the Parnell Square Cultural Quarter. The development will involve the construction of a new and innovative Dublin City Library on the site of Coláiste Mhuire on the north side of Parnell Square.

The new City Library and the existing Dublin City Gallery, the Hugh Lane will be connected by a civic plaza, creating a new intercultural district for Dublin. The project will fulfil the City's ambitions for a 'Civic Spine' connecting the capital's key historic places. Seed capital for the project is being provided by international real estate investment and services company Kennedy Wilson, on a philanthropic basis. Preliminary estimates for the full development cost are €60m.

The values and principles guiding cultural use in the proposed new City Library will include; Creativity, Inspiration, Inclusion, Integration, Learning, Participation, Connectivity local and International, Collaboration and Visibility. The Parnell Square Cultural Quarter will be the new "Meeting Place" on the northside of Dublin City.

This 21st century Dublin City Library at Parnell Square will not be like any other library in Dublin or in the country. It will mirror best contemporary international practice which sees libraries as cultural brokers, building partnerships and relationships and mediating collaborative models of service delivery including shared spaces, colocations and fusion spaces.

The Dublin City library will expand the traditional mould with:

- An innovation/enterprise Hub.
- A Storyhouse.
- A music centre.
- A digital library.
- Collaboration between the City library and Dublin City Gallery, the Hugh Lane.

The delivery of a new City Library is one of the key objectives of the libraries' development plan adopted by Council in 2012.

Ballyfermot Library - re-opening

Ballyfermot library re-opened to the public on 10th April following a programme of extensive refurbishment. The project cost €1.7m, funded by Dublin City Council and the Department of the Environment, Community & Local Government. Works included:

- The replacement of the roof.
- The improvement of ramped access both externally and internally.
- The installation of power assisted doors.
- Increased provision of public toilets and babychanging facilities.

The refurbished library has improved access to the building. The internal environment, including the colour scheme, signage, layout and furniture, were designed with accessibility in mind.

The works included complete re-wiring and the installation of new, more energy-efficient lighting and heating systems. Grant aid was received from the Sustainable Energy Authority of Ireland based on these improvements.

As well as continuing to provide the same services as before the library now offers:

- Improved access to all library spaces to groups for classes, activities and lectures.
- Improved public access PC provision and Wi-Fi throughout.
- · Improved audio-visual facilities.
- Radio Frequency Identification (RFID) selfservice.
- · Hot and cold beverages.

The formal opening of the refurbished library was performed by the Lord Mayor on 17th September.

Kevin Street refurbishment

Kevin Street library closed on 31st May for refurbishment and is expected to reopen in June 2015.

New Library Management System (LMS)

In co-operation with the three other Dublin local authorities, the process to procure a new library management system was progressed during 2013. The project developed into a national one, with the aim of delivering a single LMS for all public library services in Ireland. The draft tender was signed off in November.

Dublin Festival of History

This first city-wide Festival of History took place in Dublin Castle and city libraries from 26th September to 9th October 2013. Headline speakers included Simon Schama, Jung Chang, Tom Holland, Richard Overy and a keynote address by Baron Roy Hattersley on the Shared Heritage of Britain and Ireland. Well known Irish historians, Margaret MacCurtain, Jane Ohlmeyer, Padraig Yeates and Patrick Geoghegan also

participated while Myles Dungan, Ryan Tubridy, John Bowman, Joe Duffy and Caitriona Crowe were among the moderators for events.

All lectures were free and over 4,000 people attended the Dublin Castle events alone, while the branch library events were also very well attended.

The Dublin Festival of History was initiated and run by the libraries with funding from DCC events and The Gathering.

The International IMPAC Dublin Literary Award

The 18th annual International IMPAC DUBLIN Literary Award was won by Irish writer Kevin Barry for his book *City of Bohane*. The City's partnership with IMPAC came to an end with the 2013 Award and the Council is committed to securing the future of the Award.

Objectives for 2014

Kevin Street

In 2014 the extensive refurbishment project for Kevin Street library will be progressed. The works will include:

- Specialist repairs to the roof and structure.
- · Conservation of original architectural features.
- Restoration of original wooden shelving and flooring.
- Increased public space for study, exhibitions, community groups & children's library.
- · Universal accessibility to all areas.
- Public toilets.

The estimated expenditure on the project is €3.3m, €2m of which will be provided by the Department of the Environment, Community and Local Government.

RFID Self-service Kiosks

RFID Self-Service kiosks are currently in use in five libraries. Kiosks will be installed in the remaining sixteen libraries during 2014.

New Library Management System (LMS)

DCC and SDCC will lead the implementation of a new LMS in all libraries in Dublin City and County, and in Kildare, during 2014. This will be the first phase of a project to implement the new system nationwide over a two-year period. The national project will also be led by DCC and SDCC.

Parnell Square Cultural Quarter and new City Library

Work on the planning of the new City Library and Parnell Square Cultural Quarter will continue in 2014. The focus of the library team will be on the planning of service delivery within the new City Library and Cultural Quarter and continuing consultation with stakeholders and public dissemination of information about the project.

Operation of Libraries

In 2014 we will prioritise sustained 6 day public opening hours to support growing client needs, responding to increasing uptake across all service points in 2013.

We will continue to purchase and make available diverse resources for citizens to enable them to maximise their potential, to participate in decision-making, to access education and to contribute to the cultural life of the city. €1,544,120 has been provided for acquisitions in 2014. We have budgeted for an income of €317,000 in relation to fines, reserves, sales, and reprography.

DCC operates the Prison Library service on an agency basis: we have budgeted for income on €158,141 from the Irish Prison Service as a contribution to the costs of this service.

Programming

In 2014 we will continue to develop the role of the library as a centre of culture with programmes, projects and communications that animate the collections and meet individual and community need.

We will deliver a broad range of programming for children and families throughout the year, including a summer reading programme and Children's Book Festival. €66,700 has been provided for programming and promotions in 2014.

The Literary City

In 2014 we will continue to lead, promote and develop Dublin as a city of literature through the UNESCO Dublin City of Literature programme and programmes such as Dublin One City One Book. We have made provision of €40,740 to continue the programming of events around the City of Literature, with additional funding anticipated from other bodies as in previous years.

We will continue to manage the International IMPAC Dublin Literary Award as a key element in the promotion of Dublin as a literary City. We have made provision of €81,650 for the administration of the award, down slightly on previous years. In additional, our budget now provides for €100,000 in prize money.

F03 Outdoor Leisure Areas Operations

Progress in 2013

Major Projects

- Opening of a new park at Cardiffsbridge, Tolka Valley in June which includes a cycleway, integrated constructed wetland, meadows, native tree planting and fishery enhancement measures.
- Opening of new changing rooms/pavilion in Johnstown Park in the spring.

Minor Parks Improvements

Most of the smaller projects of improvement works (close to 40 projects) included in the works programme for 2013, will be completed before year end, but work on all projects is expected to commence in 2013. These improvement works are spread across all the local areas.

Objectives for 2014

Savings of over €600,000 will be made by Parks and Landscape Services in 2014, compared to the spend in 2013.

These savings will be achieved by the efforts of a smaller, more flexible workforce (reductions in payroll to be achieved through retirements) and economies achieved through tendering. The warden service contract will be reduced by approximately 50% (€200,000). However, it is hoped to minimise any impact by directing this service to the parks where anti-social issues are most prevalent.

It is important to note that the Parks and Landscape Service budget for 2013 included an income from various activities. It is expected that income for 2014 should be approximately €800,000.

The budget for the Service will provide for the existing standard of maintenance and presentation of parks, open space, playgrounds and park recreational facilities to continue. 2014 will also see the continued implementation of the Biodiversity Action Plan, the annual programmes for tree care and parks improvements, civic decoration and the animation of parks through programmed activities such as the City of Dublin Rose Festival at St Anne Park.

The budget will also facilitate the support of local community and interest groups, Tidy Towns and schools in the upkeep and presentation of local areas and villages; the completion of a strategy for the City Parks and Open Spaces and conservation studies on the historic parks; progressing a long term strategy for trees; the maintenance of the Red Stables at St Anne's Park for arts programming, exhibitions, workshops, music concerts and other public events.

The Parks Team will continue to contribute landscape architecture, natural science, arboriculture and horticultural expertise to public realm and other corporate projects and policy development in the City.

The annual tree planting and tree pruning programmes are ongoing. €239,000 will be spent in 2013 on the programme and €300,000 is budgeted for 2014.

F04 Community, Sport and Recreational Development

Community Grants

Dublin City Council has provided \(\epsilon 62,000 \) to support Community and Voluntary Groups and activities in 2014. This section deals with the allocation of grants to community groups and organisations to enable them to develop miscellaneous community projects and activities throughout the city. During 2013 827 grants were provided.

Operation of Sports Halls/Stadium

The proposed budget for 2014 provides for the operation of six City Council owned and managed sports halls (St. Catherine's on Marrowbone Lane, John Paul Park in Cabra, Ballybough Community centre, Poppintree in Ballymun, Glin Road in Coolock and Aughrim Street in Stoneybatter). It also allows for the continued management of two VEC owned sports halls at Clogher Road and Inchicore and a community managed sports hall at Gloucester Street. The budget also provides for the operation and management of the facilities at Irishtown Stadium, the Municipal Rowing centre in Islandbridge and the all-weather pitches at Clontarf Road. The total estimated cost of operating these facilities in 2014 is €4.13m with an estimated income of €2m, including grants from the Dept. of Children and Youth Affairs (€728,000 in 2013).

Progress in 2013

The existing facilities continued to operate without any reduction in hours or service levels throughout 2013. These facilities continue to provide a much demanded service in their adjoining communities. The continued yearly reduction in grants under the Young People's Facilities and Services Fund administered by the Dept. of Children and Youth Affairs is reflected as a reduction in income in these centres. This grant was reduced by 10% in 2013 and now is 27% less than it was in 2009.

Objectives for 2014

The objective for 2014 is to continue the same level of service and opening hours for all the facilities as in 2013. General usage continues to be high in these facilities with most hours (in peak time) booked. However, the level of income generated through these facilities continues to decline as a result of the current economic climate. The objective in 2014 is to increase usage in non-peak times and stabilise income.

Community Facilities

In March 2013 the management of the following 13 community facilities (Laurence O'Toole, Hardwicke St, Blackhall/St. Pauls, East Wall, Pearse St, Georges Place, Cherry Orchard, Donore Avenue, Dominick St, Bluebell, Killmore, Darndale, Ventry) transferred from the Community Section to the Sports and Leisure Services Section. The budget for the management and

operation of these centres is estimated at €2.63m in 2014, with grant income from the Dept. of Children and Youth Affairs of €252,000 in 2013 and €234,000 in 2014.

Progress in 2013

Each "cluster" of centres is now directly administered by a manager. Each centre delivered a Community Summer project which involved more than 900 children. A training programme comprising Health and Safety, Occupational First Aid and Food Hygiene was rolled out in 2013 and will continue in 2014.

Objectives for 2014

- 3 Centres with Pitches (Sherriff/PARC/Cherry Orchard) to generate an income from pitch hire to reduce the running costs of the centres.
- Identify new training opportunities for staff-Play Development/Community Studies/Health & Safety and continue with the training programme rolled out in 2013.
- Increase usage of all the centres, particularly at peak times, thus generating more income.
- Build on relationship with Sports Development Officers, Play Leaders and local schools to increase usage of the facilities.

Ballymun Social Regeneration Programme

The Department of the Environment, Community and Local Govt. has agreed to continue funding the Ballymun Social Regeneration Programme until 2016. €2m has been allocated for 2014 and responsibility for managing this programme will transfer to the Culture, Recreation and Amenity Dept. with the winding down of Ballymun Regeneration Limited Company. This funding will be used to support Ballymun projects under the following thematic headings:

- Child Development and Family Support.
- Environment.
- Recreation and Sport.
- · Education, Lifelong Learning and Training.
- Health and Wellbeing.
- · Community Safety.
- · Arts and Culture.

Sports Development

The Sport Development budget for 2014 will allow for the continuation of the Sport Development There are currently 14 Sports Programme. Development Officers assigned to delivering the programme, with 12 Sports Development Officers assigned to specific areas of the city. Their role is to plan, organise and implement sustainable sports activities and sport programmes for young people from 10 to 21 years of age. Approximately 45% of the costs of the €1.1m budget for the programme are funded through the Facilities People's and Services administered by the Dept. of Children and Youth Affairs.

There are currently 5 Sport and Recreation officers who provide high quality sport and active participation programmes with special focus on older people, people with disabilities, young children and the new immigrant communities. Dublin City Council also part-funds 9 FAI "Football in the Community Development Officers" through the Sport Development programme.

The City Council also part-funds (70%) the 5 Boxing in the Community Development Officers in conjunction with the Dept. of Children and Youth affairs and the Irish Amateur Boxing Association. A contribution is also made to Leinster Rugby to fund one rugby officer to work with local communities to increase participation in rugby and it is proposed to increase this contribution in 2014 to support Leinster Rugby employing a second rugby officer. Discussions are also ongoing with Cricket Ireland with a view to supporting them in employing a Cricket Officer for the City area.

F05 Operation of Arts Programme

Hugh Lane Gallery

Progress in 2013

Collections

- A new re-hang of the permanent collection with an emphasis on 19th and 20th century paintings.
- The Gallery was co-curator with the Irish Museum of Modern Art for an exhibition "Changing States: Contemporary Irish Art and Francis Bacon's Studio" at the BOZAR Centre for Fine Arts in Brussels, to mark the Irish Presidency of the European Council of the European Union.
- Exchange of the Lane Paintings with the National Gallery, London.
- Dublin Divided: September 1913: A major exhibition highlighting the centenary of the Lockout and the origins of the Hugh Lane Gallery.
- Francis Bacon Studio Loans from the Bacon Archive went to the Gallery of New South Wales, Sydney, Australia and Palazzo Strozzini, Florence, Italy.
- Loans from the permanent collection to Dulwich Picture Gallery, Yale Center for British Art
- Invited by the Gallery of New South Wales to present a paper on Francis Bacon at the symposium Francis Bacon Five Decades.
- Invited by the School of Architecture U.C.D. in association with the Irish Museum of Modern Art and the National Museum of Ireland to present a paper at the symposium The City as Archive a House for Eileen Gray.

Temporary Exhibitions

 Into the Light - To celebrate its 60th anniversary, the Arts Council, in partnership

- with The Hugh Lane, produced a major national showcase of works from its Collection.
- Lawrence Carroll: In The World I Live This installation by Irish artist Lawrence Carroll was the artist's first solo exhibition in Ireland and attracted over 33,000 visitors.
- Sean Scully: Doric An exhibition of Sean Scully's recent Doric series of paintings produced since 2008, curated by Oscar Humphries, editor of Apollo art magazine, and presented in association with Benaki Museum, Athens and IVAM, Valencia.
- Jonathan Cummins: When I Leave These Landings – A collaboration between The Hugh Lane and NCAD Gallery. Evolving from an art project in prison, the film-based installation engages with four anti-agreement political prisoners during their time in prison and for a period of time after their release. The conversation eventually extends to the families of the men. The exhibition is on view at VOID, Derry, until 25 January as part of the City of Culture 2013 Programme.
- Sleepwalkers Exhibition Programme: Enabling contemporary Irish art practice -The Production as Process phase followed by solo exhibitions by Clodagh Emoe, Sean Lynch, Lee Welch and Jim Ricks.

Education

Collaborations with local community groups and international audiences has continued to grow throughout the year e.g. Bealtaine and Chinese New Year Festivals, Open House and Culture Night, to name but a few.

Objectives for 2014

Collections

- Hold one major exhibition drawn from the sculpture collection of the Hugh Lane Gallery.
- · Carry out a full inventory of the collection.
- Carry out a thematic re-hang of the permanent collection including new acquisitions.
- Feature two new thematic displays from the Francis Bacon Studio archive.
- Continue to publicise the collection through research, publications and lectures.
- Digitise all artists' files currently housed in the gallery.

Temporary Exhibitions

A budget of €60,000 has been provided for Temporary Exhibition 2014. No external income source has been identified yet to enhance this programme.

City Hall

Progress in 2013

 Marketing of the exhibition has been both direct and through advertising, with the emphasis on advertising at minimum or no cost.

- The Rotunda has been well utilised during 2013. City Hall has proven to be a popular venue for Civil Marriage/Civil Partnership ceremonies and Humanist Ceremonies are now being held in City Hall. This should increase the number of Civil Ceremonies in City Hall. There was a variety of community, cultural, artistic and heritage use of City Hall during 2013, including the Trad Fest.
- The cost of operating City Hall is €715,000 with an annual income from events and visitors of €130,000.

Objectives for 2014

- To continue to maintain City Hall to existing high standards.
- To continue to promote the Rotunda at City Hall as a prime city centre location for hire by the organisers of corporate and cultural events, despite the economic climate.
- To promote City Hall as a venue for Civil Marriage/ Civil Partnership ceremonies and Humanist Ceremonies.

Arts Office

Progress in 2013

2013 has been an exciting year for the Arts Office. The draft of the next **Arts Plan** for 2014 – 2018 for the city was completed.

From a budget allocation of €550,000 for **Arts Grants and Bursaries**, 113 organisations received grants and delivered local and international arts festivals, theatre productions and gallery exhibitions. 12 artists received **bursaries** ranging from €500- €4,000.

Programming Initiatives from a budget of €279,000 has delivered events in communities across the city including Children's Art in Libraries, Bealtaine and Opera in the Open. Sponsorship for the Urban Fleadh and an extended programme of Opera in the Open was provided in the sum of €26,500 from Failte Ireland, DBID, The Church Bar Cafe and Carroll's Gifts. Grant income from the Arts Council in the sum of €67,106 also supports programming.

The **Dublin Writers Festival** promotes the best contemporary writers both Irish and International. The Festival generated income of €150,423 in 2013 from a combination of grants, admission fees and sponsorship.

Our **Public Art Programme** saw some wonderful work presented in public spaces throughout the city, including; The Lost and Found Assembly, a commission by George Higgs and the Touring Tama, and a temporary outdoor installation by Irish artist Miriam McConnon.

Demand remains high for our **Residential and Rehearsal Spaces**, with income of €23,000 from Residential Spaces and Units 3 & 4 James Joyce Street, just short of running costs. Income of €48,000 is expected from the hire of The Lab

Rehearsal Spaces. Unit 3, James Joyce Street is occupied by **Cultur Lab**, a Dublin City Council/ UCD partnership initiative. The **Lab Gallery** provides exhibition space for new and emerging contemporary art with 8 exhibitions presented in 2013 from a budget of €51,537. The Arts Office continues to work in partnership with various parties to deliver opportunities where possible, for artist use of **Vacant Spaces**.

Objectives for 2014

A key objective for 2014 is the communication of the Arts Plan 2014-2018 to all stakeholders and interested parties. For 2014, expenditure on Arts Grants and Bursaries remains at the 2013 level of €550,000.

Provision of €272,000 is provided for **Programming and Artistic Services** across the city, which delivers on accessibility to quality art programming for all. This also delivers on the Arts Office objective of providing appropriate supports and opportunities for artists.

New programming initiatives such as **Art and Ecology** and a **City Music Festival** are among the proposed deliverables in the 2014 Arts Council Grant application for a sum of €35,000.

A grant application to the Arts Council in the sum of €50,000 has been submitted for the **Dublin Writers Festival**, due to the success of the event it is expanding in 2014. In addition, revenue from ticket sales is expected to deliver on a par with the 2013 figure of €60,000 and sponsorship is forecast at €20.000.

For 2014 a target of €5,000 in sponsorship income has been set for the **LAB Gallery** reflecting an objective of increasing revenues from sponsorship and partnerships for Arts Office programming. Projected income from hire of rehearsal spaces is €45,000.

Rental income from our **Residential Units** remains steady with a projected income of €23,000 against a reduced projected cost in 2014 of €24,650. We will continue to encourage the integration work developed by artists in the residential units, into our programme. In order to continue to achieve maximum use of rehearsal space in the LAB, promotion of availability of the spaces will take place in 2014.

Festivals & Events

Progress in 2013

With a staff of eight people, The Events and Tourism Promotion Unit assist with the coordination, facilitation, animation and funding of many events throughout the city. Up to October 2013, 642 applications for use of the public domain were processed by the Events and Tourism Promotion Unit including cultural, sporting, musical, arts, festivals, filming and charitable events. There are various charges for

the use of the public domain and the expected income for 2013 is €100,000 and these monies will go towards funding various festivals and events throughout the city.

The Events and Tourism Promotion Unit also advertises annually an Expression of Interest for those seeking funding for an event. Proposals were sought from various parties (those in the events industry, festival producers, cultural institutions, governing bodies of sport, city businesses) who were interested in supporting and collaborating with Dublin City Council, and meeting our aims and objectives in developing the Programme of Festival and Events for 2013. 73 applications were received. Following the evaluation of the applications, a number of various Festivals and Events were funded, such as Tradfest (€30,000), St. Patrick's Day Festival (€198,000), Street Performance Championships (€60,000), the Dublin Pride Festival (€10,000) and the Dublin Marathon (€80,000). The total budget was €877,419. This was made up of the Contributions Budget of €705,000 and Artistic Services Budget of of €172,419.

During the year, in collaboration with other agencies, Dublin hosted a number of significant events which greatly enhanced the profile of the city and promoted the "Dublin" brand and at the same time provided measurable economic benefits, increasing tourist and local visitor numbers to the city. Some of the key events included Riverdance, Rock and Roll Marathon, Flightfest and the New Years Eve Festival.

The Gathering

The Unit supported over 25 Community based events through the Local Community Fund in association with Fáilte Ireland. Nearly all were successful in attracting increased bed numbers with visitors travelling from across the globe making the Gathering, nationally, the success story of 2013. The Contributions Budget for 2013 was €676,000.

It is a priority of the Events Unit to support the development of emerging festivals and events with the objective of generating a diverse calendar of events and animation in the city and of promoting Dublin as a tourism destination abroad.

Objectives for 2014

Dublin Street Performers Code of Conduct:

The City Council approved the commencement of the Public Consultation Process for Draft Control of Street Performers Bye-laws (Busking) 2013 in September.

Any comments made by the public, following the public consultation process, will be presented to the City Council for consideration before the byelaws are formally passed by the elected members.

Giro d'Italia

The Giro d'Italia's arrival in Dublin will be celebrated with a host of special events in the run up to the arrival of over 200 of the world's top professional cyclists. Such is the prestige of the

Giro that Bradley Wiggans, 2012 Tour de France champion, has focused on the Giro d'Italia 2013 rather than defending his Tour de France title.

Clontarf 2014

A major re-enactment event is planned for the commemoration of the battle of Clontarf 1014. The main features will be a Viking village and battle re-enactments. Other city centre events are to be confirmed.

Croke Park

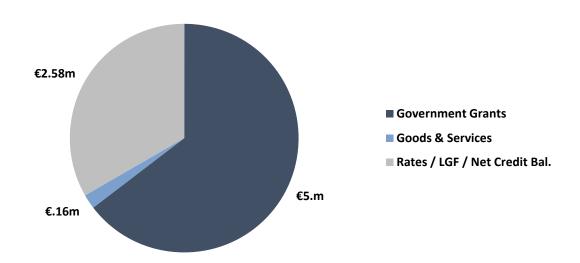
The Croke Park Classic will see the <u>University of Central Florida</u> host <u>Penn State</u> in their 2014 Season Opener in GAA HQ on the 30th August 2014.

Division G – Agriculture, Education, Health & Welfare

OBJECTIVE:

To provide a variety of educational and social services which the City Council has a statutory obligation to meet.

KEY INDICATORS:	
Total Programme Expenditure	€7,743,229
Children in School Meals Scheme	24,500
Number of Higher Education Grants (2012 – 2013)	1,754



	AGRICULTURE, EDUCATION, HEALTH & WELFARE					
	2014				2013	
E	Expenditure by Service and Sub-Service		Estimated by Manager	Adopted by Council	Estimated Outturn	
Code		€	€	€	€	
G0404	Operation of Dog Warden Service	369,150	369,150	505,652	418,656	
G0405	Other Animal Welfare Services (incl Horse Control)	231,800	231,800	324,337	308,585	
G0499	Service Support Costs	154,416	154,416	166,206	162,119	
	Veterinary Service	755,366	755,366	996,195	889,360	
	Votermany Convice	100,000	100,000	000,100	000,000	
G0501	Payment of Higher Education Grants	4,300,000	4,300,000	8,750,000	7,000,000	
G0502	Administration Higher Education Grants	124,374	124,374	227,978	150,601	
G0505	Contribution to VEC	560,000	560,000	450,600	559,612	
G0506	Other Educational Services	100,000	100,000	100,000	100,000	
G0507	School Meals	1,422,855	1,422,855	1,463,102	1,343,754	
G0599	Service Support Costs	480,634	480,634	649,268	625,366	
	Educational Support Services	6,987,863	6,987,863	11,640,948	9,779,333	
	Service Division Total	7,743,229	7,743,229	12,637,143	10,668,693	

AGRICULTURE , EDUCATION, HEALTH & WELFARE				
	20	14	201	3
Income by Source	Adopted by	Estimated by	Adopted by	Estimated
income by Source	Council	Manager	Council	Outturn
	€	€	€	€
Government Grants				
Education and Skills	4,239,100	4,239,100	8,689,100	6,939,100
Social Protection	620,000	620,000	620,000	594,000
Agriculture, Food & The Marine	138,000	138,000	189,000	200,000
Total Grants & Subsidies (a)	4,997,100	4,997,100	9,498,100	7,733,100
Goods and Services				
- Other Income	164,450	164,450	166,350	159,422
Total Goods and Services (b)	164,450	164,450	166,350	159,422
Total Income c=(a+b)	5,161,550	5,161,550	9,664,450	7,892,522

Division G - Agriculture, Education, Health & Welfare

G04 Veterinary Service

Operation of Dog Warden Service

This section is responsible for the implementation of Control of Dogs legislation. A private contractor currently operates a combined Dog Warden Service and Pound Service which dealt with 946 stray/unwanted dogs in 2012. This section also promotes responsible dog ownership. A dog licence can be purchased at any post office or online through the 'Pay On-Line' facility on Dublin City Council's website. The gross cost of operating the Control of Dogs Service is approximately €400,000 with an income from fines and the issue of licences of €160,000.

Progress in 2013

The number of valid licences in the City Council's administrative area now stands at 9,134. Following a joint tendering process with Fingal and South Dublin County Councils, Dublin City Council entered into a new contract for the provision of a dog pound and warden service.

Objectives for 2014

To increase compliance with dog licence regulations and awareness of responsibilities of dog owners through continued assignment of wardens to door to door licence inspections.

Other Animal Welfare Services

Control of Horses Service

This section implements the Control of Horses Act 1996 and Control of Horses Bye-Laws 2010. Dublin City Council engages the services of a private contractor for the provision and operation of a combined horse pound and seizure service. The gross cost of operating the Control of Horses Service is approximately €300,000 with an income from the Department of Agriculture, Food and the Marine of approximately €200,000.

Progress in 2013

249 horses were seized in the Dublin area in the period January-September 2013. It is proposed to amend the Bye Laws to provide for the reduction of the number of days horses are retained for reclaim from 7 to 5 days. The process is currently at consultation stage.

The Council continues to provide financial assistance to a number of animal welfare groups.

Objectives for 2014

- To reduce the cost of the service.
- To progress the efficiency of the service with the Department of Agriculture, Food and the Marine.

G05 Education Support Services

Payment of Higher Education Grants

Higher Education Grants are administered on behalf of the Department of Education and Skills in accordance with the Student Support Act 2011 and annual student grant scheme. Maintenance grants are paid directly to student bank accounts, while registration fees are paid directly to the relevant colleges. Expenditure on Higher Education Grants is recoupable from the Department of Education and Skills. However, the administrative costs of running the scheme are not recoupable and the net cost to Dublin City Council is €280,000. The gross cost of the Higher Education Grant scheme is approximately €7 million in 2013 and €4.3 million in 2014. The reduction in this figure relates to the transfer of a significant number of grant aided students to SUSI.

Progress in 2013

A new online only student grant application system has been introduced for the 2012/2013 academic year. In future, all new applications will be made to a newly established national single grant awarding authority SUSI (Student Universal Support Ireland), a unit of the City of Dublin VEC. Dublin City Council will continue to process renewal grants and will process approximately 1,200 renewal applications for maintenance grants and/or registration fees for the 2013/2014 academic year. The processing of renewal grants will continue until all existing students have completed their studies i.e. the academic year 2014/2015.

Other Educational Services

School Meals

The Dublin City Council's School Meals Scheme operated in 194 National Schools in the Dublin City Council area in the year 2012-2013 and catered for approximately 24,500 pupils daily. The total cost of the food element of the Schools Meals Scheme 2012 was €1.17 million of which 50% is recoupable from the Department of Social Protection. The contract for the supply and delivery of school meals is held by Glanmore Foods Ltd.

In addition to administering the school meals scheme, Dublin City Council provided an annual contribution of €110,000 towards the administrative costs of the schools involved in the scheme in 2012.

Objectives for 2014

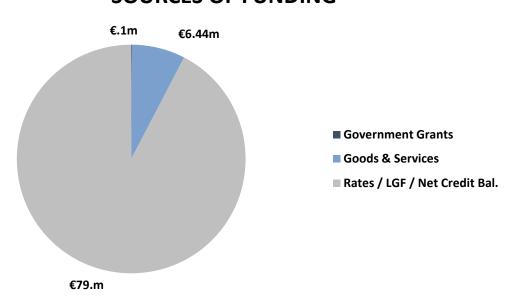
Advertise public tender opportunity for new school meals contract.

Division H - Miscellaneous Services

OBJECTIVE:

To conduct the operations of the City Council which are of a trading or commercial nature and to provide such other services required or authorised by law.

KEY INDICATORS:	
Total Programme Expenditure	€85,540,986
General Annual Rate on Valuation	0.257
Rates Income (2012)	€341.3m
Population in City	527,612
Total Number on Register of Electors	325,772
Revenue of Street Trading Licences (2013)	€366,000
Dog Licences Issued	10,271
Number of Coroners Inquests (2012)	588
No. of Vehicle Licences (Tax Discs) Issued (2012)	398,142
Number of Driving Licences Issued (2012)	178,947
Number of New Vehicles (2012)	32,268
Amount Collected by Motor Tax (2012)	€94.6m



	MISCELLANEOUS SERVICES					
			14	20		
E	xpenditure by Service and Sub-Service	Adopted by Council	Estimated by Manager	Adopted by Council	Estimated Outturn	
Code		€	€	€	€	
110001	Administration of Dates Office	0.070.400	0.070.400	0.550.707	0.551.075	
H0301 H0302	Administration of Rates Office Debt Management Service Rates	2,670,400 795,600	2,670,400 795,600	2,558,727 796,700	2,551,075 799,000	
H0303	Refunds and Irrecoverable Rates	54,667,951	56,000,000	52,000,000	51,500,000	
H0399	Service Support Costs	1,356,667	1,356,667	1,398,093	1,371,672	
	A destruction of B des	50 400 C40	CO 000 CC7	50 750 500	50 004 747	
	Administration of Rates	59,490,618	60,822,667	56,753,520	56,221,747	
H0401	Register of Elector Costs	735,245	735,245	769,781	666,026	
H0402	Local Election Costs	18,000	18,000	18,000	218,000	
H0499	Service Support Costs	294,328	294,328	295,923	291,865	
	Franchise Costs	1,047,573	1,047,573	1,083,704	1,175,891	
110501	Cayanay Face and Evacence	070 705	070 705	000 044	007.040	
H0501 H0502	Coroner Fees and Expenses Operation of Morgue	272,725 2,742,637	272,725 2,742,637	296,944 2,855,308	287,043 2,741,276	
H0599	Service Support Costs	607,170	607,170	464,439	453,358	
			ŕ	,		
	Operation of Morgue and Coroner Expenses	3,622,532	3,622,532	3,616,691	3,481,677	
H0701	Operation of Markets	793,127	793,127	812,427	803,506	
H0702	Casual Trading Areas	370,000	370,000	410,671	366,000	
H0799	Service Support Costs	386,535	386,535	411,340	402,984	
	Operation of Markets and Casual Trading	1,549,662	1,549,662	1,634,438	1,572,490	
H0801	Malicious Damage	112,890	112,890	234,475	103,200	
H0899	Service Support Costs	1,286	1,286	234	226	
	Malicious Damage	114,176	114,176	234,709	103,426	
H0901	Representational Payments	943,769		869,648	846,929	
H0902	Chair/Vice Chair Allowances	72,000		72,000	72,000	
H0904	Expenses LA Members	940,818	940,818	876,318	878,937	
H0905 H0906	Other Expenses Conferences Abroad	1,103,228 60,000	1,103,228 60,000	1,096,654 60,000	1,060,005 60,000	
H0908	Contribution to Members Associations	27,000	27,000	27,640	27,000	
H0999	Service Support Costs	1,312,196	1,312,196	1,309,655	1,341,732	
				, ,		
	Local Representation/Civic Leadership	4,459,011	4,459,011	4,311,915	4,286,603	
H1001	Motor Taxation Operation	9,379,447	9,379,447	10,367,429	10,279,525	
H1099	Service Support Costs	3,716,659	3,716,659	3,840,003	3,785,972	
	Motor Taxation	13,096,106	13,096,106	14,207,432	14,065,497	
	Taxation	. 3,000,100	. 5,555, 100	,201,402	,000,401	
			_			
H1101	Agency & Recoupable Service	2,066,408	2,566,408	1,968,054	1,254,444	
H1199	Service Support Costs	94,900	94,900	31,536	30,029	
	Agency & Recoupable Services	2,161,308	2,661,308	1,999,590	1,284,473	
			OT 055 555	60.07: 55	00.101.00	
	Service Division Total	85,540,986	87,373,035	83,841,999	82,191,804	

MISCELLANEOUS SERVICES				
	20	14	2013	
Income by Source	Adopted by	Estimated by	Adopted by	Estimated
	Council	Manager	Council	Outturn
	€	€	€	€
Government Grants				
Government Grants				
Environment, Community & Local Government	100,000	100,000	222,785	2,304,664
,,,	133,000	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,	_,_,,,,,,
Total Grants & Subsidies (a)	100,000	100,000	222,785	2,304,664
Goods and Services				
- Pension Contributions	497,912	497,912	595,378	611,694
- Local Authority Contributions	1,088,000	,	1,115,000	
- NPPR	2,500,000	1,000,000	12,300,000	
- Other Income	2,357,136	1,357,136	1,593,348	5,773,034
Total Goods and Services (b)	6,443,048	3,943,048	15,603,726	26,275,101
Total Income c=(a+b)	6,543,048	4,043,048	15,826,511	28,579,765

Division H - Miscellaneous Services

H03 Administration of Rates

Dublin City Council's Rates Office bills and collects rates from 23,000 customers in the city each year. Rates are a property tax levied on the occupiers of all commercial and industrial property. The Valuation Office in accordance with the Valuation Act 2001 determines the valuation of each property. The valuation of each property is multiplied by the annual rate on valuation (ARV) to give the amount of rates payable by each occupier per annum. Dublin City Council sets the annual rate on valuation.

H04 Franchise Costs

The Franchise Section is responsible for the preparation and publication of the Register of Electors for Dublin City each year.

H05 Operation of Morgue & Coroners Expenses

The Dublin City Coroner is an independent official with responsibility for the medico-legal investigation of certain deaths. The Coroner's Office must inquire into the circumstances of sudden, unexplained, violent and unnatural deaths. Over 2,700 deaths are reported to the Coroner's Office each year and approximately 500 inquests are held.

As a result of the enactment of new legislation "The Civil Law (Miscellaneous Provisions) Act 2011", from 8th September 2011, the Coroner's Service is operated on a regional basis in the Dublin area.

H07 Operation of Markets & Casual Trading

Includes the operating costs of the Wholesale Food Market.

Progress in 2013

 The Casual Trading unit continues to monitor and manage the designated trading and event trading areas in Dublin City Council's functional area.

- In 2013 the unit will process and issue approximately 3,000 event and 410 designated trading licences. The gross cost of operating the Casual Trading function is €370,000 with an income of €370,000 from the issuing of Event and Designated Casual Trading Licences.
- The Smithfield Horse Fair Control Bye Laws 2012 came into effect on 15th February 2013. The function of these Bye Laws is to carry on, manage and regulate the Smithfield Horse Fair, pursuant to Section 6 and 8 of the Casual Trading Act 1995 and Section 199 of the Local Government Act 2001. The fairs held in March and September were deemed to be successful.

Objectives for 2014

 Continue to licence, monitor and manage casual trading in the city.

H08 Malicious Damage

Claims can be made to Dublin City Council for malicious damage as outlined in the Malicious Injuries Act 1981, and The Malicious Injuries Amendment Act 1986.

The cost of meeting these claims are fully recoupable from the Department of the Environment, Community and Local Government.

H09 Local Representation / Civic Leadership

The City Manager, together with the Lord Mayor and the City Council, provide the strategic focus, leadership and support necessary to deliver on the goals and objectives set for the City. The City operates in a complex environment, with a wide variety of stakeholders who contribute positively to the life of the City.

The City Manager's Department provides administrative support and back-up for meetings of the City Council, the Corporate Policy Group and many others. The Department plays a vital role in co-ordinating both the executive and political dimensions of the City Council's role. It also ensures that the Members of the City Council fulfil their many and varied statutory obligations and functions. Local Elections are due to be held in May 2014 at which the residents of Dublin City will elect 63 Councillors, an increase of 11 on the present number.

H10 Motor Taxation

Since 2004 the DoECLG has provided the Motor Tax on Line service to customers provided with a PIN number. During 2012 in the region of 705,000 Dublin customers opted to use this service, resulting in income of approximately €172.1m for the Local Government Fund. This represents an average of 72% (an increase of 4% on 2012) of customers who were eligible to use the service, and equates to an average of 67.1% of our overall motor tax business. Driving licences cannot be renewed on-line.

In 2013 it is anticipated that the Motor Tax offices will deal with in excess of 438,000 public customers and over 291,000 postal items. By the end of 2013 the number of customers using the Motor Tax on Line system is expected to be in excess of 755,000, which will represent an increase of approx 7% on 2012. Anticipated receipts to the end of 2013 are €310m.

The rationalisation of the Motor Tax service was highlighted in the Local Government Efficiency Review Group report. In line with the recommendations of their report, further rationalisation of the service will occur in 2013 with the closure of the Clondalkin Motor Tax Office at the end of December 2013.

Dublin City Council Motor Tax Office continues to deliver the service for the 4 Dublin Authorities from 2 locations in Ballymun, and Smithfield.

The Driving Licence Service transferred to the National Driver Licence Service on the 29th of October 2013 under the auspices of the Road Safety Authority. Further information on this service is available on www.NDLS.ie

Information on Motor Tax is available on our website www.dublincity.ie.

Summary of Central Management Charge - Appendix 1.				
Description	2014			
	€			
Area Office Overhead	16,971,909			
Corporate Buildings Overhead	6,748,577			
Corporate Affairs Overheard	7,401,578			
IT Services	3,775,519			
Postroom Function	652,617			
Human Resource Function	5,307,989			
Finance Function Overhead	7,450,836			
Law Department	3,344,071			
Pension & Lump Sum Salaries Overhead	35,148,375			
Pension & Lump Sum Wages Overhead	26,010,921			
Total Expenditure - Allocated to Services	112,812,392			